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## Discussion Papers

Deutsches Institut für Wirtschaftsforschung

2021

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Biodiversity Loss with Local Populations:  
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in Eight Case Studies from across the Globe

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#### IMPRESSUM

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<http://www.diw.de>

ISSN electronic edition 1619-4535

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# Communications on climate change and biodiversity loss with local populations: Exploring best-practices and postcolonial moments in eight case studies from across the globe

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09 May 2021

**Abstract:** Climate change and biodiversity loss trigger policies worldwide, many of which target or impact local communities. Although research, international development, and policy implementation (and, thus, success in fighting both threats) require thoughtful consideration and communication of the underlying concepts, field work encounters a cascade of tangible barriers. Technoscientific representations of quantifiable causes and effects often remain alien to local perspectives, and failure to involve communities constantly and genuinely creates gaps that may ultimately prevent research and policy success.

Therefore, in this article, we present the results of a collective self-assessment exercise for a panel of eight case studies (covering four continents) of communications between project teams and local communities within the context of climate change or biodiversity loss. Our analysis develops eight indicators of good stakeholder communication, which we construct from the literature, in addition to Verran (2002) 's concept of postcolonial moments as a communicative utopia.

Our study contributes to the (analytical) understanding of such communications, while also providing tangible insights for field work and policy recommendations. We demonstrate that applying our indicators can foster a more successful communication, although we find an apparent divergence between timing, complexity, and (introspective) effort of the project teams. While three case studies qualify for postcolonial moments, our findings show that especially the scrutiny of power relations and genuine knowledge co-production are still rare. We verify the potency of various instruments for deconstructing science; however, we also show that their sophistication cannot substitute other crucial factors. Instead, simple deconstruction efforts may suffice, while trust-building, proper time management, and an advanced awareness of the scientists are crucial. Lastly, we consider that reforming rigid and inadequate funding policies will help overcome significant barriers and improve the work in and with local communities.

**Keywords:** transdisciplinary communication; climate change; biodiversity loss; co-production; postcolonial moments; local communities

Acknowledgements: We thank the participations, stakeholders, and colleagues involved in all case studies exhibited in this article. This research was partially funded by the German Federal Ministry of Education and Research BMBF (FoReSee, grant no. 01LA1811B, Economics of the Climate Change II programme; COMTESS, grant no. 01LL0911A-G, Sustainable Land Management programme; Carbiocial, grant no. 01LL0902F, Sustainable Land Management programme, ECAS-BALTIC, grant no. 03F0860G, Küno Küstenforschung Nordsee / Ostsee), the European Commission (DESIRE, project number 561638-EPP-1-2015-1-JO-EPP KA2-CBHE-JP, grant agreement number: 2012-3324/001-001), the Flemish Interuniversity Council – University Development Cooperation VLIR-UOS (North South South Cooperation Programme ZIUS2015VOA3106), the Belgian Directorate-General for Development Cooperation and Humanitarian Aid (CEBioS programme), the Special Research Fund of Hasselt University (BOF20TT06), the Belgian Science Policy BELSPO (EVAMAB of CEBioS programme), the Luc Hoffmann Institute, and the German Research Foundation DFG (Germany's Excellence Strategy – EXC 2037 'CLICCS - Climate, Climatic Change, and Society', project no 390683824).

Declaration of Competing Interest: The authors declare no competing interests.

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## 1. Introduction

Climate change and biodiversity loss are concepts born and refined in global fora (Wilson, 1988, 1992; Piechocki 2007, Radkau 2011). The respective discourses, which are dominated by concepts of the Global North (Ducarme et al. 2020), take place among scientists, politicians, civil servants, and highly specialised segments of civil society.<sup>1</sup> The concepts are based on the post-enlightenment consensus that humans and nature follow different rationales (Hinchman and Hinchman, 2001). Although the two concepts have different origins and leeway (Zaccai & Adams, 2012), both generate a discourse seeking sustainability, trigger public policies, and impact communities worldwide (Pascual et al., 2021; Ansari & Holz, 2020).

Anybody who has conducted transdisciplinary research or organised community-focused activities (including aid and development) has probably noticed the stark asymmetries that occur when communicating topics related to climate change or biodiversity loss (Goldman et al., 2018). On the local level, such terms typically encounter a lack of comprehension, since technoscientific representations of quantifiable causes and effects often remain alien to local perspectives. Research on transdisciplinary science communication (Jahn et al. 2012; O'Lear, 2015; Schöenberg et al. 2017) demonstrates that we do not deal with a mere communicative gap but an entire cascade of tangible barriers in approximating 'the local' (Brosius et al., 1998).

Nonetheless, thoughtful communication has a pivotal influence on successful research and joint project/policy implementation (Dilling & Lemos 2011; Leombruni, 2015). However, it is especially the creative co-production of knowledge that requires attention. Ostrom (1996) defines co-production as a process in which a common product is created through the contribution of actors from different organisations. According to her, co-production can improve the effectiveness of research by linking it to community preferences and needs, which contributes to feasible outcomes and solutions. Hence, co-production addresses the 'relevance gap' towards solving common problems (Durose et al., 2012). Therefore, research instruments such as living-labs and citizen science, which test innovative sustainability approaches with relevant societal actors, have become more common (Bergvall-Kareborn & Stahlbrost 2009; Dickinson & Bonney 2012; Armitage et al., 2011).

Furthermore, policies often seek to include local actors through co-managing natural resources for conservation, mitigation, and adaptation strategies (cf. Di Gregorio et al, 2019; Devine-Wright, 2013). However, neglecting to include communities during the various stages of a project creates a gulf that can hardly be bridged afterwards, ultimately eliciting failure to achieve intended goals or even causing collateral damage (Schöenberg 2019). Although the United Nations Conference on Environment and Development already acknowledged the value of indigenous and local knowledge for sustainable resource management back in 2002, bridging the communicative gap

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<sup>1</sup> The spectrum can be seen in the participant structure of the Conventions of Biodiversity and Climate Conference of the People side events.

between different knowledge systems has not been adequately included in development or research programmes (Williams et al., 2020). The success of climate and biodiversity goals depends on adequate communication and the agency attributed to local communities<sup>2</sup>; however, there are still many gaps and barriers to address.

In this article, we pick up these threads by examining how project teams communicate with local communities within the context of projects addressing climate change or biodiversity loss – and reflect on best practices and their own perception of diverging concepts.<sup>3</sup> We showcase and analyse eight case studies that present such interactions during and after field work in eight different countries (covering four continents). Each case study involves a specific set of approaches towards making global concepts accessible and connecting them to indigenous and local knowledge. We evaluate the case studies based on a set of eight indicators. They are derived from the critical literature on the communicative status quo (Latour 1987, Fischhoff 2013) as well as Verran (2002) 's communicative utopia of *postcolonial moments* - disruptions of epistemic power relations, which foster the co-existence and discursive construction of alternative knowledge systems. Thereby, postcolonial moments are also part of the (crucial) endeavour to increase the agency of local actors. Hence, our indicators suggest where communicative processes should start connecting knowledge co-production to sustainable transformation processes at the local level (see also Colloff et al., 2017; Hill et al., 2020; Norström et al., 2020; Wyborn et al., 2019).

Method-wise, we draw leanings from evaluating the case studies based on these indicators. The case studies originate from our own field work, which is why the approach amounts to a collective self-assessment and a peer-learning exercise. The narrative reflection of our own work alongside the diversity of backgrounds and experiences among the authors ensures a process that mimics an expert survey.

We aim for three contributions: first, we augment the academic discourse on communicating climate and biodiversity issues to the local sphere. Second, the article helps researchers and professionals in the field by providing communicative best practices and highlighting drawbacks to avoid. To this end, the study develops a model of the inner logic of progress towards postcolonial moments as well as tangible and straightforward insights on the benefit of various communicative elements. Third, we hope that the article stimulates a discussion among policymakers, project financiers, and perhaps also among local communities on the role of, and requirements for, communicating in the context of climate change and biodiversity loss projects. Eventually, we aim to improve the status quo and encourage the creation of exchanges on equal

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<sup>2</sup> Although these local communication issues arise especially in the Global South, where most top-down measures for combating the consequences of climate change and biodiversity loss are implemented, we would like to emphasise that things are no better in the Global North. This is especially the case when it comes to science communication and the corresponding enforceability of science-based policies, as it can be seen, e.g., in European agricultural policy.

<sup>3</sup> To this end, we limit the scope of analysis to the (expert) messenger and the message that is being sent, but we do not actively discuss the role of recipients (except for their feedback as to whether the communicative process was successful or not). Furthermore, we do not distinguish between different elements of climate change and biodiversity loss policies and projects but limit ourselves to investigating the communication process of a generic project.

footing, since postcolonial moments are urgently needed in climate and biodiversity science and politics.

The remainder of the article is structured as follows: Section 2 constructs a theoretical background for our work and presents our indicators of good stakeholder communication regarding climate change and biodiversity loss. Subsequently, Section 3 presents and deconstructs the eight case studies according to various criteria, summarised in a case study matrix (the Appendix contains detailed accounts of the case studies). Section 4 evaluates, analyses, and discusses the case studies, based on the indicators defined in Section 2. Section 5 portrays three examples of good communication to illustrate some of the best practices. Lastly, Section 6 sums up the article's conclusions and offers policy recommendations.

## **2. Theoretical background and indicator design**

Climate and biodiversity are mostly approximated by technoscientific approaches such as computational models of geoscience, ecosystems, the energy economy, and any combinations thereof (see e.g. Ansari et al., 2020; Gettelman & Rood, 2016; Hamilton et al., 2015; Jeevanjee et al., 2017; Nikas et al., 2017); much of which is prominently covered in reports by the Intergovernmental Panel on Climate Change (IPCC, 2019) and the Intergovernmental Science-Policy Platform on Biodiversity and Ecosystem Services (IPBES, 2019).

These approaches allow for simplified shifts between global and local perspectives; however, reducing the discourse to models and numbers limits the factual scope of the analysis (Ryngaert 2016). Quantifiable transformations that rely on de-contextualised approaches (cf. Lacey 2012) suggest that analysis and solutions are objective; yet, such methods typically neglect social, political, cultural, or local economic aspects (Ansari & Holz, 2019; cf. O'Neill et al., 2017; see also Devine-Wright, 2013). Moreover, especially models that seek to approximate the regional level suffer from biases and insufficiencies in data and methods (Ansari et al., 2020; Maraun, 2016).

O'Lear (2015) provides a critical perspective with a Science and Technology Studies (STS)-oriented reflection of technoscientific ontologies of climate change. She finds that the dominant approaches, including their fixation on carbon indicators and their inherent cultural perception biases, obscure collateral damages on the local scale, ultimately causing the perpetuation of injustice in the access to resources. O'Lear (2015:2) links this phenomenon to Nixon (2011) 's concept of 'slow violence': *"Slow violence is not a movement, as are environmental justice and climate justice, but it is a concept that focuses attention on latent, gradual, and invisible negative externalities related to mis- or abuse of environmental resources and ecosystems."*

This aligns with a general marginalisation of local populations by implementing technoscientific environmental solutions without an integral drive towards mutual exchange and dialogue. For instance, state authorities can restrict the access to natural resources in a protected area, a top-down action that threatens local communities' ancestral livelihoods and their relation with land or criminalises local customs, products, and economies (Nygren 2000; Woroniecki et al. 2020; Holmes 2007; de la Vega-Leinert & Clausing 2016). Prominent examples are the effects of

hydroelectric dams, mining, or agro-industrial activities. Even if the impact of techno-centric top-down action is felt slowly, it is nonetheless violent; it is a gradual loss of agency and life quality that may sometimes be unintentional yet could often have been prevented by appropriate transformation management. Hence, communication may also be the key for preventing slow violence from gradual change caused by secondary effects<sup>4</sup>. Consequently, the epistemic, financial, and political dominance of the protagonists leading the scientific and global policy process has resulted in predominantly technoscientific approaches and solutions that often fail to consider the abundant sociological and anthropological research covering the same domains (Liverman 2009, Daniels & Endfield 2009). Such bias is deeply rooted in the history of knowledge production, and scholars rarely explore "the ways in which science can be conceived as being composed of 'travelling narratives'" (Turnbull, 2002:273). Hence, a critical reflection on the origins of scientific presumptions is necessary. Answering James Clifford's (1992) question "how do theories travel among the unequal spaces of postcolonial confusion and contestation?": between social media and interdisciplinarity, attention should be paid to circulating narratives transporting fragmented rights and wrongs.

Accordingly, changing the perspective towards a deeper understanding of the perpetuation of unsustainable lifestyles and its overcoming may be crucial, such as proposed by Hulme (2018:335): *"The challenge of responding to climate change is to turn our gaze away from making firmer, newer, or more integrated scientific knowledge and instead to ask why enacting directed change is so hard to accomplish. It is less about asserting firmer facts about the world or constructing less uncertain projections of the future. Rather, it is more about cultivating appropriate public spheres of contestation and deliberation about multiple and diverging worldviews, beliefs, and value systems."* Hulme emphasises the limited powers of human agency due to the complexity and uncertainties prevalent in climatic systems. According to him, the fusion of method-based scientific and holistic local knowledge - something amounting to a knowledge-perception-narrative nexus - might close knowledge gaps despite different worldviews. Is it probably more than a communicative gap, due to *"the problem that the difficult normative dimensions of the relationship between knowledge, values, and action have not been sufficiently attended to"* (2018:334). This is precisely the path on which we would like to follow up.

The literature covers different examples for bridging the communication gap from diverse knowledge systems and perspectives, such as Mar Delgado-Serrano et al. (2017) for Latin America and Hill et al. (2020) for Australia. However, Verran (2002) work on postcolonial moments may be the most powerful description of the necessary paradigm shift. In the context of an encounter between Western scientists and Aboriginal landowners for a workshop on fire regimes, in which local knowledge was met with incomprehension and ignorance, Verran highlights the importance of being aware of the various biases towards local knowledge. She (p.730) describes

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<sup>4</sup> Secondary effects are unintended and often neglected collateral damages that arise from policies or projects (such as, for instance, the disruption of fish reproductive cycles or the disappearance of sacred sites by a hydroelectric dam).

*postcolonial*<sup>5</sup> moments as disruptions to "power relations characteristic of colonising", involving "both, making separations, and connecting by identifying sameness."; this 'sameness' "is not a dominating universalising", but it "enables difference to be collectively enacted". Postcolonial moments happen when competing knowledge systems find ways to clarify similarities or disagreements in new ways without alienating each other, fostering mutual understanding and interest for a discursive construction of each other's world. This process requires allowing enough time for reciprocal approximation and dialogue towards postcolonial moments of understanding (cf. Dryzek & Pickering, 2018, on ecological reflexivity as a way to reframe sustainability in a context of maladaptive modern institutions).

Why do we consider such postcolonial moments desirable, and what can be gained from them? Assuming that creating an effective communicative level between different knowledge systems is an extraordinary challenge, it is difficult to find reference points for a genuinely non-hierarchical exchange. The concept of postcolonial moments offers identification with a common goal based on the generalisation of comparable practices to achieve this goal. The remaining tension in the construction of sameness can be bridged by the storytelling of practical examples that would fit generalisations, supported by mutual respect for differences. This is where we locate the possibility of theorising jointly, pointing out differences and naming similarities. While academics working in the Global South often find themselves in the camp of colonial traditions, the pursuit of postcolonial moments offers the chance to break traditional power relations and reallocate agency. The latter increases the options for co-production by respecting differences and acknowledging the common colonial past. In the words of Verran (2002:757), postcolonial moments offer "a starting point for non-hierarchical knowledge exchange between different knowledge systems". In this sense, the concept connects to creative co-production (Ostrom 1996), which has been operationalised by Durose et al. (2012) towards closing the 'relevance gap'.

Constructing a discursive space for such exchange on equal terms requires reflecting on power relations, time, and space for communication (Fitzgerald 2004, Latour 1979). Therefore, and building on the theoretical framework established above, we define the following set of indicators of good stakeholder communication regarding climate change and biodiversity loss:

1. an acknowledgement of the role of communication and the resources it requires;
2. an analysis of the local and intra-project power relations;
3. a reflection on environmental injustice;
4. a deconstruction of technoscientific concepts;

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<sup>5</sup> The postcolonial critique investigates the role of cultural forms and systems of knowledge in legitimising and sustaining asymmetrical power relations and the associated processes of exclusion and domination (Omar, 2012; Said, 1978). The foregoing reflections are thus aimed at problematising and calling into question the established concepts and interpretations of development, and critically reviewing our habits and ways of thinking and acting with regard to its discourses and practices, in light of the many forms of violence that development has generated in the lives of its putative targeted societies.

5. a de-hierarchisation of communication;
6. an inclusion of local narratives;
7. an appreciation of diverging worldviews, beliefs and value systems; and
8. an arbitration between different knowledge and value systems.

These criteria reflect the settings of a *good* communicative process as suggested by the interdisciplinary literature covering the co-production of knowledge. (1) implies the (sufficient) allocation of time and human resources to the communicative process (Fitzgerald 2004; Jahn et al. 2012); (2) deals with the space permeated by power relations in which knowledge production takes place (Latour 1979; Fitzgerald 2004); and (3) refers to the unequal access to natural resources by the different actors involved (Ribot & Peluso 2003; Dietz 2018). (4) Deconstructing technoscientific concepts and recontextualising problems and solutions is necessary to connect to specific knowledge systems and 'the local' (O'Lear, 2015; Brosius et al., 1998). The de-hierarchisation of communication (5) requires sensitivity from the involved parties as well as a clear and respectful inner attitude (O'Lear 2015), which can also be fostered by the inclusion of local narratives (6) (del Mar Delgado-Serrano et al., 2017). This may lead to an appreciation of diverging world views, beliefs, and value systems (7) as well as arbitration between different knowledge and value systems (8) (Verran 2002).

### **3. Case study overview**

This section introduces our eight case studies. They originate from eight different countries in four different regions (South America, South Asia, Africa, and Europe), and each one covers a distinct communicative process. The appendix provides detailed narrative accounts of each case study; this section, instead, gives a clear and compact overview. Table 1 presents all case studies with their locations and key facts regarding project context, communication context, duration, and intention, communication recipients, (ex-ante) challenges, instruments used, special achievements, drawbacks, surprises, and main learnings. We defined the categories of the matrix a posteriori to enable comparison.

Each case study is an ex-post empirical observation of a communicative process with a local community or local experts. All dialogues happened within the research framework or, in one case, capacity building projects that did not explicitly investigate communicative processes. Instead, the researchers developed their communication strategies solely to fulfil their projects' objectives without explicitly considering the topics addressed by this study. Therefore, the variety of contexts and communication instruments provides a valid basis for analysing the determinants of successful communication and for extracting conclusions and recommendations that may be extrapolated.

**Table 1: Case study matrix**

<b>Case study title</b>	<b>Communicating Climate Change: What's the forest worth?</b>	<b>Co-producing and co-learning climate adaptation strategies in biodiversity conservation: lessons from Colombian protected areas</b>	<b>Communicating Climate change in the Indian Sundarbans</b>	<b>Communicating grassroots stakeholders: Climate change and biodiversity crisis in coastal Bangladesh</b>	<b>The Aswan DESIRE Workshop on socio-economic impacts of RES in MENA countries</b>	<b>Ecosystem Services as a rallying concept in multi-stakeholder workshops on biodiversity management and conservation</b>	<b>Dissidence and sabotage to redress scientific bias in communicating desirable coastal land management futures</b>	<b>Fieldwork experiences from climate change adaptation research on the Isles of Scilly</b>
<b>Region</b>	South America		South Asia		Africa		Europe	
<b>Location</b>	Amazon rainforest, Brazil	Various protected areas in Colombia	Mousuni Island, India	Shyamnagar Upazila, Bangladesh	Aswan, Egypt	Lake Manyara Basin, Tanzania	Baltic Sea, Germany	Isles of Scilly, United Kingdom
<b>Duration of the case study event (without interviews)</b>	4 weeks field trip and 1 day presentation	40 days with various workshops 28 individual interview sessions	6 days with workshops 120 individual interview sessions	60 workshops of 3 hours each	1-day workshop	6-days, split into 2 workshops	1-day world café and 21 expert interviews	35 interview sessions, split over 9 weeks 1-day workshop
<b>Duration of the overall communicative process (incl. preparation)</b>	6 months	36 months	6 months	12 months	6 months	12 months	18 months	18 months
<b>Project Context</b> <i>(What is the larger context of the case study?)</i>	Interdisc. research project on climate change and land management. Activity aimed at assessing carbon stocks, analysing knowledge production, and providing	Interdisc. research project on how to strengthen protected-area managers' capacities to anticipate and respond to climate change and to rethink	Research project on the effects of water-related hazards on the vulnerability of islanders to climatic events. Analysis of the adequacy of institutional support locals who lost faith in gov. support and engage in	Research project on trends in aquatic ecosystems of the coast of Bangladesh. Investigation of community perceptions on changes in the ecosystem,	Capacity-building project for higher education institutions in teaching students and young professionals in the MENA region on	Multi-disciplinary research initiative-project with the aim to support the development of a decision-support system for integrated water management and for assessing	Interdisc. research project on climate change and coastal land management. Key topic: evaluation of coastal protection scenarios based	Research project to analyse the role of social capital and community resilience in the context of climate change adaptation.

	indigenous people with data for REDD+ projects	conservation and management strategies for climate adaptation	maladaptation practices	biodiversity, and their impacts.	evaluating the socio-economic impacts of renewable energy / energy efficiency.	priority ecosystem services	on managed retreat compared to conventional hard defence	
<b>Communic. context &amp; intention</b> <i>(To which communic. does the case study refer?)</i>	Field trip with community participation and a presentation for indigenous leaders Intention: knowledge extraction and later, dissemination	Multi-stage, dialogue-based activity series with stakeholders Intention: dissemination, transitioning to co-production of knowledge	Multi-stage primary survey with focus-group discussion, interviews, and workshops with different stakeholders Intention: extraction transitioning to co-production of knowledge	Household surveys and focus-group discussions Intention: extraction of knowledge	Local stakeholder workshop with talks and discussions for dissemination and identification of deficits Intention: dissemination of knowledge	Two multi-stakeholder participatory workshops, survey, field visits Intention: dissemination, transitioning to co-production of knowledge	Multi-step process to assess pre-formulated scenarios with semi-structured interviews and world café Intention: Co-production & evaluation of scenarios; Dissemination of knowledge	Multi-stage fieldwork with quantitative surveys, semi-structured interviews, and participant observation Intention: extraction of knowledge
<b>Communic. recipients</b> <i>(Who were the communic.-partners?)</i>	Indigenous leaders; indigenous youth during the field trip	Primarily protected-area managers. In some stages local NGOs & communities	Local communities and NGOs, government officials at the village and district level	Community members directly and indirectly dependent on aquatic systems	Local leaders, civil society representatives, journalists, business owners	Local authorities, NGOs, pastoralists, smallholder farmers	Experts (for interviews and world café) and interested public world café and focus groups)	Local population, local authorities, NGOs, landholder, experts, and media,
<b>Ex-ante challenges</b> <i>(Which initial challenges did the communic. face?)</i>	Communic. concept was not aiming at mutual exchange but at unilateral communic. of scientific facts	<ul style="list-style-type: none"> <li>· 'Accommodating ecological change' conflicts with present rules to maintain ecological attributes</li> <li>· Climate change is regarded solely as an exogenous, technoscientific problem, separated from governance / decision-making</li> </ul>	<ul style="list-style-type: none"> <li>· Limited awareness of the (potential) connection between mangrove depletion and deforestation in general to the increasing intensity of extreme climate events.</li> <li>· Lack of political appetite and capacity among government authorities to engage in conversations about climate issues</li> </ul>	Stakeholders used to top-down approaches by project managers and governmental representatives	<ul style="list-style-type: none"> <li>· Limited communic. between European team and local organisers</li> <li>· Limited interdisc. understanding of participants</li> <li>· Participants are unfamiliar with participatory formats</li> </ul>	<ul style="list-style-type: none"> <li>· Implementation of the "evidence-informed" approach tedious and complicated</li> <li>· Indicator-based communic. and ecosystem services often too complex for communic.</li> <li>· Audience varies unpredictably between workshops</li> </ul>	<ul style="list-style-type: none"> <li>· 'Managed retreat' often provokes resistance</li> <li>· Science-dominated project financing tends to control co-design approaches.</li> <li>· Stakeholder preferences are difficult to include in quant. modelling.</li> </ul>	<ul style="list-style-type: none"> <li>· Scepticism towards UK-based 'experts'</li> <li>· Heterogeneity of stakeholder perspectives and preferences</li> <li>· Varying population and weather patterns between different seasons</li> </ul>

<p><b>Instruments</b></p> <p><i>(Which methods or tools were used for communic.?)</i></p>	<ul style="list-style-type: none"> <li>· Presentation of results with carbon deconstructed to "energy" and REDD+ mechanisms as a contract</li> <li>· Visualisations with cartoons and comparisons to everyday life experiences of local indigenous leaders</li> <li>· Common field trip with daily discussions</li> </ul>	<ul style="list-style-type: none"> <li>· Interlinked five-stage participatory dialogue with a varying degree of stakeholder involvement</li> <li>· Sequential workshops with different stakeholders</li> <li>· In-depth interviews</li> <li>· Visualisation of participant responses with diagrams and cartoons</li> </ul>	<ul style="list-style-type: none"> <li>· Trust building</li> <li>· Awareness raising (documentaries, videos, pamphlets in local language)</li> <li>· Participatory rural appraisal techniques to represent local resources</li> <li>· Interactive construction of historical timelines</li> <li>· Discourse and narrative visualisation</li> <li>· Questionnaires and Participant observation</li> </ul>	<ul style="list-style-type: none"> <li>· On-site literature survey of local concerns</li> <li>· (Key-informant) Interviews</li> <li>· Narration-based deconstruction of biodiversity in interactive sessions</li> <li>· Focus group-discussions</li> <li>· Questionnaires</li> <li>· design of a tailor-made questionnaire</li> <li>· Ranking of aquatic resources</li> </ul>	<ul style="list-style-type: none"> <li>· Lecture-style talks and presentations</li> <li>· Brief discussions</li> <li>· Feedback survey asking for the participants' opinion</li> </ul>	<ul style="list-style-type: none"> <li>· Facilitated brainstorming in group discussions, drawing from experiences</li> <li>· Collective stakeholder analysis (interest-influence-matrix)</li> <li>· Problem /solution trees</li> <li>· Drawing of community-specific maps</li> <li>· Collective field visits</li> <li>· Videos of testimonies about workshops</li> </ul>	<ul style="list-style-type: none"> <li>· Expert interviews formed the basis of one "stakeholder-based scenario"</li> <li>· World café participants were asked to comment, reject or approve the scenarios</li> <li>· Scenarios visualised possible coastal evolutions in different time steps</li> <li>· Evaluation of non-negotiable scenarios assumptions</li> </ul>	<ul style="list-style-type: none"> <li>· Fieldwork spread over different seasons</li> <li>· Early media announcements (local radio, websites)</li> <li>· Interviewees could decide on the 'terms' of the interview</li> <li>· Public discussion of research results</li> <li>· Participant observation</li> <li>· Climate change deconstructed to hazards and impacts</li> </ul>
<p><b>Special achievements</b></p> <p><i>(What worked out especially well?)</i></p>	<ul style="list-style-type: none"> <li>· Joint data generation allowed for insights into the "making of" science</li> <li>· Novel data obtained that would not have been available without this collaboration</li> </ul>	<ul style="list-style-type: none"> <li>· Construction of a common 'native' narrative</li> <li>· Past experiences and reflecting on uncertainty and ecological transformation helped reframing assumptions and move from reactive management to anticipation</li> </ul>	<ul style="list-style-type: none"> <li>· Interactive construction of timelines and visualisations helped to tap and access local knowledge and establish a common ground on challenges and need for biodiversity preservation</li> <li>· Established an initial understanding of the inter-dependency between maladaptation practices and climate vulnerability</li> </ul>	<p>Using local facilitators talking local dialect referring to a locally found habitat; instead of "biodiversity" use of concrete examples of aquatic fauna</p>	<ul style="list-style-type: none"> <li>· Large number of attendees</li> <li>· Project coverage online and in newsletters</li> <li>· 70% "very good" or "good" feedback responses</li> </ul>	<ul style="list-style-type: none"> <li>· Comparative analysis of literature and stakeholder perceptions worked out</li> <li>· Locally respected facilitators in own language helped gaining trust and access.</li> <li>· Community mapping was the most attractive tool in terms of ownership and participation.</li> </ul>	<ul style="list-style-type: none"> <li>· Using the concept of "land management" helped to move the focus away from coastal defence and enabled debate on alternatives</li> </ul>	<ul style="list-style-type: none"> <li>· Successful deconstruction of climate change due to local narratives (sea level rise/storms)</li> <li>· Including a variety of stakeholders across seasons reduced biases.</li> <li>· Transparent approach increased trust</li> </ul>
<p><b>Drawbacks &amp; Difficulties</b></p> <p><i>(Which problems persisted?)</i></p>	<p>A technoscientific representation of climate change as a 'problem to be measured'</p>	<p>A natural disaster forced the organisers to cut two of the</p>	<p>Links between global phenomenon &amp; climatic events; between decreasing biodiversity &amp;</p>	<ul style="list-style-type: none"> <li>· Communic. of biodiversity concept was only partially successful</li> </ul>	<ul style="list-style-type: none"> <li>· No translation available for European researchers</li> </ul>	<ul style="list-style-type: none"> <li>· Social-ecological systems (SES) were too complex for time frame and target audience</li> </ul>	<p>Tight control of the participatory process led to unplanned bottom-up</p>	<p>High inter-seasonal variability of locals (e.g. second-home</p>

	prevailed among the scientists and obstructed an exchange on equal terms	planned four workshops	increasing vulnerability on the islands were not entirely established within the limited time frame	<ul style="list-style-type: none"> <li>Local units were largely unknown</li> <li>The multitude of local names for single species led to confusion.</li> </ul>	<ul style="list-style-type: none"> <li>Diverging objectives of organisers (dissemination vs. participation)</li> <li>Monopolised discussions</li> <li>Participants refused an interdisc. discourse</li> </ul>	<ul style="list-style-type: none"> <li>Participants expected 'quick solutions'.</li> <li>Economic valuation of ecosystem services could not be realised.</li> <li>Struggle for resources amongst participants</li> </ul>	responses, where some participants rejected the steered process, and non-negotiable assumptions all together to reclaim control of the evaluation process.	owners and busy tourism-sector affiliates are only available in summers) made it difficult to capture 'all' voices
<b>Surprises</b>  <i>(Which unexpected developments or insights resulted?)</i>	Local leaders were more interested in methods (e.g. how to determine the price of emissions to be certified) than policies.	The communic. was first hierarchical, despite extensive consultation during development and a sincere commitment to co-production	High willingness of the inhabitants to take part in participatory discussions and finding solutions together to increase resilience to future climate events	<ul style="list-style-type: none"> <li>Expectations of concrete help from the research project regarding biodiversity loss</li> <li>Each species had 2-4 local names</li> </ul>	<ul style="list-style-type: none"> <li>A higher share of female participants than expected</li> <li>Some participants engaged to create business networks with European project partners</li> </ul>	<ul style="list-style-type: none"> <li>Pastoralists acknowledge differentials in grass quality but avoid discussing overgrazing</li> <li>Pastoralists seemed rather unconcerned about the drying of the (saline) lake</li> </ul>	Protesting participants created their own dynamic by reshuffling the rules of evaluation and by constructing a scenario that fitted their preferences.	<ul style="list-style-type: none"> <li>High awareness of the islands' historical sea-level changes</li> <li>Despite the Scepticism towards UK-based 'experts', the (German) researcher was welcomed by the stakeholders.</li> </ul>
<b>Main Learnings</b>  <i>(What can we learn with regards to the communic process?)</i>	<ul style="list-style-type: none"> <li>Obstacles from persistent diverging interests of researchers and stakeholders</li> <li>Co-design of topics is key to successful transdisciplinary research</li> <li>No "objective" way to discuss climate change</li> <li>Climate change images are still not disentangled from colonial settings and socioeconomic imbalances.</li> </ul>	<ul style="list-style-type: none"> <li>Local knowledge on adaptation can be as important as science for informing decisions</li> <li>Climate adaptation connects to various values and chances</li> <li>Communic. should highlight co-benefits and immediate management opportunities rather than potential future approaches</li> </ul>	<ul style="list-style-type: none"> <li>Local knowledge needs to be systematised and included in policy discourses</li> <li>Potential points of Conflict and awareness of the local dynamics are important for researchers/external agents</li> <li>Regular communic. on global climatic events is necessary to take local communities onboard for adaptation</li> </ul>	Assessing the local knowledge-base and using local languages is necessary to work with the community on these challenges.	Necessity to... <ul style="list-style-type: none"> <li>harmonise organisers' objective</li> <li>take measures to enforce active participation of all attendees</li> <li>include stakeholders of different academic backgrounds</li> </ul>	<ul style="list-style-type: none"> <li>Impact limited to local awareness-raising,</li> <li>Mixed methods, tangible and rallying concepts as well as examples from everyday life are useful</li> <li>Small groups better than plenary to overcome social control and hierarchies</li> <li>Respected locals and civil-society intermediaries crucial for process and legitimacy.</li> </ul>	<ul style="list-style-type: none"> <li>Perception, preference, and rationalisation gaps between science, policy, and local population</li> <li>Co-production requires balancing participation and control</li> <li>Scientists need to be won for co-design</li> <li>Funding agencies need to give more flexibility to use exploratory co-production</li> </ul>	<ul style="list-style-type: none"> <li>Local experiences and awareness are necessary to allow deconstructing concepts.</li> <li>Biases can be reduced by including non-dominant stakeholders and extending the time frame over different seasons.</li> <li>Transparency is crucial for gaining trust and participation.</li> </ul>

## 4. Analysis and discussion

This section discusses the case studies concerning their communicative approaches. We start by assessing the case studies based on the eight indicators defined in Section 2. Subsequently, we discuss to which extent the indicators have proven to be a valid measure of communicative achievements. We then move forward to identifying best practices among the case studies and discussing whether individual elements in the communication setup are more important than others.

### 4.1 Assessing the case studies

We start with an assessment of each case study individually. Table 2 contains an overview, whereas the following elaborates on the analysis.

The **case study from the Amazon rainforest (Brazil)** engages with researchers who communicated with indigenous people to gather research data on deep carbon and to provide the communities with the respective data for REDD+-negotiations. The second goal was formulated after a sound reflection of power asymmetries and environmental (in-)justice in compensation schemes. However, the research project neither foresaw knowledge co-production nor transfer towards the researchers. On the contrary, the communication was limited to a unilateral presentation of scientific facts by deconstructing carbon towards energy. Since the community perceived the communication as a mere top-down event, indigenous leaders remained indifferent to the research results, despite their explosive political nature. Instead, they showed interest only in practical matters such as carbon pricing. During a joint field trip with indigenous youth, it became clear that the technoscientific conceptualisation of climate change (i.e. *something to be measured*) prevented a more profound knowledge exchange.

In the **Colombian case study**, most indicators of good communication were eventually fulfilled. Extensive consultation during the project and translations of the relevant material to the local language contributed to the communications' de-hierarchisation, which was also apparent during the workshops. The project set out to deconstruct the technoscientific framing of climate adaptation and biodiversity conservation by creating engagement between belief and knowledge systems, analysing the institutional factors shaping decision making, eliciting stakeholders' past experiences with change. They included local narratives to work with 'future proofing', drawing from shared ideas about the benefits for protected areas, and built a baseline of climate-change-related knowledge. The researchers have shown a deep appreciation of the local in mentioning that "local knowledge on adaptation can be as important as science for informing decisions". The team has proven diligence by adjusting the resources allocated for each workshop individually and timing, location, and context.

Regarding the **case study from the Indian Sundarbans**, researchers aimed at studying the vulnerability of local communities to climate-related hazards. The scientists claimed to transparently communicate this goal and the purely scientific nature of the project. The technoscientific approach was deconstructed by visualising the relationship between the

destruction of the mangroves and extreme weather events and personalising the impact on local communities, especially women, over time. A joint resource-mapping achieved trust-building and the inclusion of local narratives. It was followed by the joint construction of a historical timeline of events, which demonstrated extreme weather events and subsequent mangrove depletion over time. An appreciation of divergence is evident from the learnings: the researchers concluded that local knowledge should be better assessed and included in climate adaptation plans and that scientists should research the socio-economic and cultural characteristics of local communities beforehand. The study also found that maladaptation practices resulted not only from information asymmetry but also a lack of agency and alternatives. However, the researchers did not anticipate the resources necessary for sharing information on how global climate change and biodiversity loss exacerbate the frequency of extreme events on these islands. While the researchers reacted with successful improvisations, they could not entirely deconstruct technoscientific concepts.

The **Bangladesh case study** covers a long-term investigation of community perceptions on changes to biodiversity, productivity, and livelihood as well as adaptation responses. The scientists were aware that stakeholders are accustomed to a top-down approach, which is why they invested time and instruments in the de-hierarchisation of communication and the deconstruction of the technoscientific concepts. This was reflected in the intuitive nature of questions, which covered personal experiences that exemplified the impacts of climate change and biodiversity loss with changes in livelihood and their suspected reasons. At the beginning of each dialogue activity, the team would initiate interactive storytelling using local dialects and examples from the surrounding ecosystems. They aimed to include local narratives to encourage broad participation while further de-hierarchising the discussion and allowing the participants to create their own biodiversity narratives through their own stories and scenarios. The scientists emphasised a substantial communicative gap between scientific understanding and common 'problems', which could only be bridged by a clear understanding of the local perspectives. This case study fulfils all indicators necessary to make a postcolonial moment possible.

The **Egypt case study** depicts a conventional communication, where project results were disseminated in a top-down style. Thus, the communication was overly hierarchical and did not break through the firm social hierarchies among attendees. The researchers have actually assessed the local and intra-project power relations quite well; however, the considerations did not affect the workshop planning. This resonates well with the non-acknowledgement of other requirements, such as interpreters. Technoscientific approaches were not deconstructed or connected to local narratives apart from employability and local economy. More advanced stages of communication – such as an arbitration of systems – were not pursued. However, it is noteworthy that these shortcomings occurred primarily because of differences between the European team and the local academics, who organised the event mostly by themselves. Hence, the pivotal communication to assess might not be the one taking place during the workshop but instead the one related to the organisation process. There, postcolonial moments could have been crucial for reaching a common understanding of organising workshops. However, the final audience had a positive impression of the workshop and were satisfied with the results. Thus, there may be significant untapped potential in the community for further communication efforts.

**Table 2: Overview of the indicators of good communication in the different case studies.**

Remark: an empty cell marks no significant fulfilment, '+' marks fulfilment, '++' marks strong fulfilment of the indicator

Indicator/ Case Study	Amazon rainforest (Brazil)	Colombia	Mousuni Island (India)	Shyamna gar Upazila, (Bangla- desh)	Aswan (Egypt)	Lake Manyara Basin (Tanzania)	Baltic Sea (Germany)	Isles of Scilly (United Kingdom)
1. Acknowledgment of necessary resources		+	+	+		+		++
2. Analysis of power relations	+	+	+	+	+	+	+	+
3. Reflection of env. injustice	+			+			+	
4. Deconstruction of technoscientific concepts	++	++	+	+		+	+	+
5. De-hierarchisation of the communication		+	+	++				++
6. Inclusion of local narratives		+	+	++	+	+		++
7. Appreciation of divergence		+	+	++		+	+	++
8. Arbitration between systems		+		+				+
Postcolonial moment conceivable		+		+				+

The **case study from the Lake Manyara Basin (Tanzania)** shows a highly sophisticated approach towards the co-production of a decision-support system. The researchers used a multitude of communication techniques to capture and include local views, supported by simultaneous language interpretation. Also, using a co-produced stakeholder analysis, the researchers aimed at assessing and including local power relations (interest-influence). They were open to learning from the local population, and their evidence-based approach aimed at integrating mainstream perspectives and local knowledge into one structure. However, and despite their multitude and sophistication, the deconstruction of technoscientific knowledge was only partially successful: the target audience did not fully comprehend the (North and South) researchers' presentations and group exercises on social-ecological systems (particularly, the valuation and flows of ecosystem services). The local community's tendency to expect 'quick solutions' from the researchers indicates that the implication of local scientists and colleagues from elsewhere in the Global South may not suffice to de-hierarchise the communication and lead to a postcolonial spirit.

With regards to the **Baltic Sea case study (Germany)**, few of the indicators were fulfilled. The project team engaged experts and the local community in a strongly steered communication about science-driven scenarios on coastal land management. Due to the somewhat contradictory

expectations by the funding agency (a strong emphasis on specific modelling approaches while also demanding participatory settings), scientists originally planned to control the agenda, the proposals to be considered by stakeholders and the evaluation methods rather than to yield power to involved stakeholders, engage in true co-design and create a balanced arbitration between both sides. Although the project invited different voices in different participation formats and included visualisation instruments, stakeholders had little possibility to shape the project. The discussion remained a hierarchical scientist-to-expert and local population approach. During a session of interactive group discussions, a group of stakeholders in strong disagreement with the scenarios presented rejected the top-down rules of evaluation to achieve their own goals and bring their preferences to the fore. This spontaneous bottom-up response contributed to a delayed appreciation of divergent views, fed internal critique of the conventional distribution of power within the communication, and the deconstruction of the technoscientific language by the project team. However, this could not fundamentally alter the predetermined conditions and power structures within the project.

*In the Isles of Scilly case study (United Kingdom)*, interviews about climate change adaptation were conducted individually. They included non-dominant voices, and interviewees could decide on the terms of the interview. Thus, the communication could be de-hierarchised, and a multitude of local narratives – also marginal ones – were emphasised. These efforts also showcase the non-prescriptive role taken by the researcher; he learns from the participants in their chosen settings, thus appreciating their perspective and system. Also, through extensive trust-building, the researcher presents himself as an arbitrator of diverging perspectives and values. Climate change was deconstructed to hazards and impacts, although the islanders' widespread awareness of climate-change issues might have pre-empted this effort. Notably, the case study was spread over multiple seasons, which has significantly contributed to the communication success.

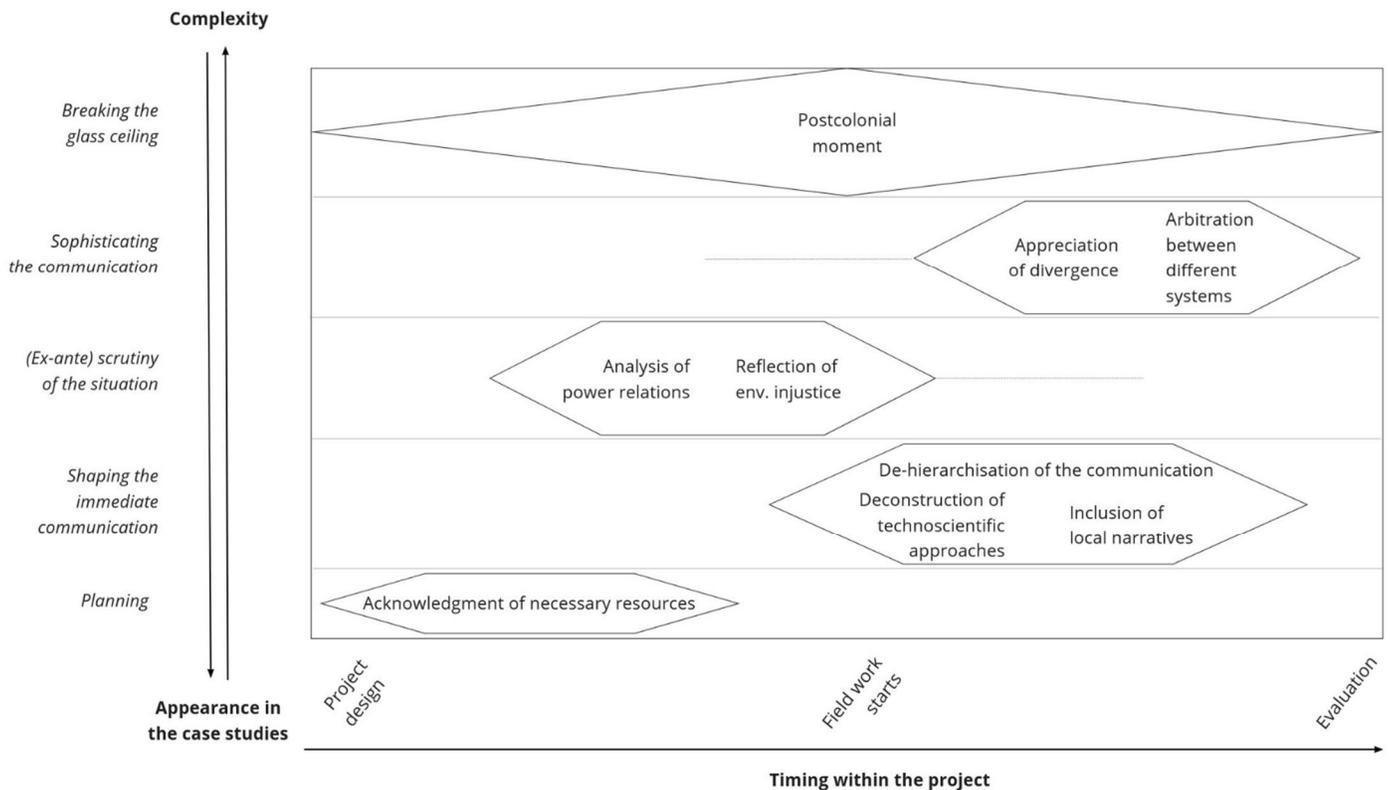
#### 4.2 Discussing the role of the indicators

The indicators relate to different phases of the project process (see Figure 1). An acknowledgement of necessary resources is required **before the project starts** (i.e. when designing the project). Analysing power relations and reflecting on environmental justice relate to the underlying theoretical framework and necessitate interdisciplinarity; these aspects are relevant when exploring the region/community **before the actual fieldwork starts**. Having some idea about these concepts is a precondition for the de-hierarchisation of the communication, which – alongside a deconstruction of technoscientific approaches and the inclusion of local narratives – occurs **during the communication**. An appreciation of divergence and the arbitration between systems arise from the participants' mindset **during the knowledge exchange** as well as **during the evaluation** of results.

In our case studies, a comprehensive reflection of frame-conditions (power and justice) or a successful de-hierarchisation occur less frequently than the inclusion of local narratives or a deconstruction of the respective technoscientific approaches. In other words, "on-the-spot" shaping of the immediate communication seems to be more widespread than ex-ante scrutiny of the situation. Consistent with the structure postulated in the previous paragraph, the indicators for

the further sophistication of the communication to happen during and after the knowledge exchange (i.e. the arbitration of belief and knowledge systems and the appreciation of divergence) appear even less frequent; we see them mostly in case studies that already fulfil the other indicators.

Thus, we anticipate an idiosyncratic structure of advancing the communication towards postcolonial moments; the structure's order adheres to the social and introspective effort required to fulfil the indicator instead of its actual timing (Figure 1). It disembogues into a general divergence of timing, logic, and complexity. Considering the resource requirements (e.g. time and personnel planning, inviting the stakeholders) is both the earliest and most obvious action. When approaching the field work, shaping the immediate communication<sup>6</sup> is an easily recognisable need for achieving project results. Scrutinising situations and circumstances must (primarily) happen beforehand, but they require more active efforts by researchers and practitioners and a mature perception of the communicative process. A further sophistication, however, requires more than careful planning at every stage – it demands an inner, personal effort driving the project: powerful project professionals and academics need to lay down their guard and their widespread beliefs of hegemony concerning scientific knowledge as the panacea or sole possible framing of reality to start learning from – and with – the local community.



**Figure 1: Illustration of the proposed structure of indicators and their timing within the project**

<sup>6</sup> The de-hierarchisation may however be a need less perceptible for the practitioners, since it transpires as soon as the field work starts but actually implies a further sophistication of the process. Therefore, the indicator goes beyond the rather instinctive notion of the other indicators shaping the immediate communication.

Furthermore, only a few case studies made efforts to explicitly include a reflection on social-environmental injustice. This observation is not necessarily at odds with the framework we suggest, but it may lead to a caveat. It is conceivable that analysis of the power relations and environmental injustice are rather substitutes than complements. To move the communication forward, it is not essential to scrutinise all aspects if the communication has risen to a level where the participants feel confident enough to voice their concerns about secondary effects and slow violence (see Section 2). On the other hand, the lack of reflexivity towards environmental injustice in our case studies confirms that even projects with sophisticated communications tend to focus on interpersonal relations while neglecting overarching mechanisms within the human-nature interaction, which are increasingly shaped by criteria of capitalist exploitation (Altvater 2007; Harvey 1996; Dietz 2018).

### **4.3 Identifying and discussing determinants**

This subsection reflects on the insights acquired hitherto, and it discusses selected elements that enable successful communication. While the previous subsection focussed on a more abstract, conceptual level, this part covers a more tangible approach towards assessing the case studies. It relies on the various details indicated by Table 1 in addition to the assessment made by Table 2. For many, sophisticated techniques (including visualisations) that break down technoscientific concepts may be the most intuitive approach towards designing 'proper' communication with local communities. Indeed, all (but one) of our case studies rely on such methods, ranging from problem-solution trees to drawing imagery to conducting interviews. While the case studies suggest that respective methods are necessary to enable a common understanding, their comparison showcases that they are neither sufficient nor can take a 'one size fit all' specific form. The Bangladesh case study, which fulfils most indicators, contains only a single oral approach to the deconstruction, and it abstains from any more sophisticated elements (such as visualisations). In contrast, the example from the Baltic Sea shows that visualisations alone do not guarantee successful communication, especially if their underlying normative premises are not openly discussed and negotiated with participants.

The case study from Tanzania deserves special notice in this regard. Among all case studies, it uses the most sophisticated toolbox of instruments during the communication. However, they were only partially successful in deconstructing science, since some topics remained opaque to the audience. Furthermore, the community expected 'quick solutions' from the project team. The latter hints at the approach's shortcoming in de-hierarchising the communication and transforming it into a genuine, arbitrate process of exchanging knowledge and beliefs between both sides. Instead, and although half of the scientists were from the Global South, the local community continued to perceive a top-down process.<sup>7</sup> Hence, while a broad set of instruments may boost the communication, it does not necessarily help the process 'move up the ladder' for various reasons (cf. Figure 1).

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<sup>7</sup> Due to a lack of time, further methods of de-hierarchisation (e.g. group exercises for alternative eco-management options, a facilitation of local NGO support) could not be realised. This lack of a participative identification of local solutions is what may have cemented the impression that locals would have a solely passive role in the solution.

Instead, the case study comparison offers two other, less apparent elements for enabling a sophisticated exchange: efforts in trust-building and allowing a pluralist, inclusive panel of voices. Both are central for intercepting group dynamics and for enabling an unbiased exchange. Here, the event's location also appears to be of particular importance: communication in the ambience of the stakeholders rather than in sterile conference rooms, which are more familiar to scientists, contributes to trust-building and eye-level communication. Besides the case studies from India and Colombia, the Isles of Scilly example shows outstanding efforts towards achieving these elements. Here, the researcher was invested in public relations to introduce the local population to his project, and he interviewed members of the community individually while letting them decide on all 'terms' of the communication. A counterexample may be the Baltic Sea group discussions: some participants rebelled against the non-negotiated terms of the scientist-led evaluation approach; they thereby reclaimed some control over the process and managed to be heard. In the Bangladesh case study, efforts towards trust-building are less obvious, but the lengthy (and intimate) opening discussions conducted in local dialects may have acted as such.

Moreover, the comparison confirms that the allocation of necessary resources – time, in particular – is not only the most basic indicator, but it is instrumental for the communication's success. The case studies that encountered the strongest drawbacks were those with the shortest time frame. In contrast, case studies that allocated more time typically received far better results.

The issue of planning is part of a bigger picture: as concluded in the Brazil case study, local stakeholders' interests – mostly issues concerning their livelihoods – diverge from researchers'<sup>8</sup> questions driven by the frontier of their fields. Hence, at best, projects should be co-designed with key stakeholders from the start.

However, while most of our discussion focuses on how researchers can improve the process, it is crucial to remark that their hands are often tied by rigid, bureaucratic, and unappreciative funding policies. Especially in the Global North, grant allocation and budgeting practices by national research agencies often prove to be a roadblock by neglecting (or prohibiting) spending adequate resources on genuine stakeholder involvement (Bloch & Sørensen 2015). Almost all case studies have expressed the concern that their funding (and the red tape behind it) actively prevented them from sophisticating their approach to communicating with local stakeholders. Currently, an increasing number of grants and tenders demand stakeholder interaction and interdisciplinarity on paper, but genuine efforts towards knowledge co-production and mechanism co-design - a political decision (Wyborn et al., 2019; Clark, 2003) - are neither met with interest nor the necessary resources.

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<sup>8</sup> International development projects can have very similar issues. They are often derived based on wider policy aims of the financing party, which do not need to be in line with the locals' interests or troubles. Especially in the context of projects aimed at increasing awareness and action with respect to first-world environmental problems, the project goals can be entirely out of touch with the local world in least developed countries.

## 5. Stories of postcolonial moments

Postcolonial moments circumscribe a utopian communication between scientists or development practitioners and local stakeholders. The literature discussed previously suggests that a lack of coherent (science) communication and the status-quo of knowledge generation are the central hurdles to be overcome. Therefore, the prospect of a method that structures these challenges along clearly defined indicators to generalise cross-culturally and create sameness (Verran, 2002) in understanding each other's meanings opens a new and creative perspective.

Believing in the formative power of narratives, we selected three stories that broadly qualify for postcolonial moments. The following paragraphs provide additional background on communication experiences in Colombia, Bangladesh, and the Isles of Scilly.

### ***In Bangladesh:***

*Even after all the preparatory work, we had difficulties making the local participants understand the concept of biodiversity, its value, and its tangible impact on their livelihood. We, therefore, introduced the interactive half-hour session at the beginning of every discussion. The facilitators would start this session building on very familiar notions, using local dialects, and referring to the participants' very own ecosystems. The participants were eventually able to catch up very quickly, as they found themselves in familiar territory. Thereupon, the group would become very interactive and ready to share central information with the facilitators. The interactive storytelling approach invigorated the participants and acted as an icebreaker. Still, facilitators worked continuously towards keeping the session as interactive as possible, using follow-up questions. As a result, the participants were able to grasp the concept of climate change and its impact on biodiversity; they completed their story, based on their own scenarios. The study bestowed a crucial lesson for the scientists: the gap between the scientific understanding of climate change/biodiversity loss and practical 'problems' of the marginalised community can only be bridged by understanding the community's perspective and unearthing their knowledge-base, their way of problem identification, and their thinking on possible adaptive measures - using their very own language.*

### ***In Colombia***

*The "Future-proofing Conservation Project" in Colombia worked under the assumption that experiential learning is central to building capacity and understanding complex concepts. It involved creating spaces for stakeholders for developing and sharing ideas as well as discussing social values and the benefits from protected areas. Workshops with protected area staff and local stakeholders helped to explore key questions around ecological, social, and economic values, and expectations for the future. This was the baseline to examine questions about knowledge ("How will climate change affect these values?") and rules ("How can we prepare our institutions, and what have we learned from the past?"). We adapted these workshops to local contexts and realities (i.e. times, needs, and expectations). Crafting this common narrative helped to identify where and how to start, while introducing climate change adaptation as a forward-looking policy, conducting planning and management, and determining practical tools to enable*

*this. This facilitates the identification of different or additional management to support the provision of benefits from protected areas. The narratives were broadly positive, centred on how people can explore their knowledge and values to improve protected area management in the face of unpredictable climate change.*

### **On the Isles of Scilly (United Kingdom)**

*There is probably not a single "postcolonial moment", but it instead manifests in the combination of various experiences during the fieldwork that had signs of mutual approximation and dialogue. The trustful relationship with research subjects allowed for an open and informal way of engagement with them that involved discussing and jointly reflecting the research goals, question and method. This engagement led to very intense conversations on an equal footing. In some cases, they would concern the islands' future and societal development in general. In other instances, they would lead to very critical and challenging discussions about the research's key arguments, its approach, and the role of human agency. Such discussions happened partly in rather intimate environments, such as at people's homes, on a fishing boat, or at their workplace. Despite sometimes being highly challenging, they were always respectful and open. This exchange provided a crucial contribution to a "postcolonial" perspective. It influenced the case study's research approach and the interpretation of findings along with a more balanced representation of "local voices ". Moreover, it also affected the researcher's way of looking at the world and his place as a researcher in a diverse community home to people ranging from residents with a long tradition of dealing with local challenges to newcomers with novel visions to external experts with specialist know-how.*

## **6. Conclusions**

Roughly 30 years have passed since climate change and the loss of biodiversity appeared on the global political agenda for the first time. Knowledge on these issues has grown considerably thereafter, but progress towards solving them has been meagre. Instead, 'slow violence' associated with the secondary effects of climate change and biodiversity loss, their mitigation, and land-use change spreads among local communities, especially in the Global South. These local communities are essential for policy implementation or data collection, but significant gaps between researchers/practitioners and local communities often prevent success.

Therefore, this study has taken a closer look at the role of such communications. At its core, it has focussed on presenting, analysing, and discussing eight case studies of communications between researchers and local communities, summarised in a matrix. Our study was eventually guided by the prospect of designing a method that structures the communicative challenge when addressing problems related to climate change and biodiversity loss along clearly defined indicators for good communication towards the creation of such postcolonial moments.

The rich panel of case studies, which crosses geographical and cultural boundaries and combines various instruments, approaches, and degrees of communicative success, allowed us to make substantial learnings in the positive (how communication is conducted) and the normative sphere

(how communication should be conducted). Case studies with an advanced approach towards communication (as measured the indicators we defined in this article) came closer to communication success and the realisation of a postcolonial moment - Verran (2002) 's concept of disruptions of epistemic power relations towards the co-existence and discursive construction of alternative knowledge systems. In the other cases, communication processes yielded only limited results but drawbacks instead, even leading to rebellious reactions among local stakeholders. Insufficient progress towards postcolonial moments was often visible in the form of a local disinterest in project results and a focus on quick solutions or monetary benefits instead. Especially when the communication was not sufficiently de-hierarchised, this would be the case.

Furthermore, the case studies suggest a divergence between timing, complexity, and (inner) effort towards (action for) sophisticating the communication. The indicators thus revealed an intrinsic logic and system of interdependency that does not correspond to the eventual timing within the project but follows patterns of rising complexity and inner efforts from the project team (planning, shaping the immediate communication, ex-ante scrutiny of the situation, and sophisticating the communication eventually). Therefore, and although the case studies often presented a multitude of instruments towards shaping the immediate communication, they rarely exerted deeper efforts towards scrutinising power relations or moving towards the equal co-production of knowledge

This is, however, contrary to the eventual necessities in the field. Whether the aim was to explore new fields of inquiry, the development and implementation of solutions in the field, or rather to disseminate and exchange existing knowledge, the case studies have shown that the co-production of knowledge could only be achieved by carefully creating de-hierarchised spaces for exchange. Although various (even sophisticated) instruments in the practitioner's toolbox have proven to be essential for deconstructing science, this analysis has shown that they are not always sufficient to remove barriers entirely. Instead, the results suggest that even simple instruments may suffice, while trust-building and allocating enough time for the communication seem to be the more immediate factors. Instruments and communicating on equal footing hence hardly substitute one another; a combination of well-designed elements and an advanced awareness of the scientists is required.

We are aware of two limitations to our approach. First, and this applies to all case-study research, there is no way to ensure the generality of our results. However, we believe that the substantial variation within our sample – covering different regions, approaches, teams, aims, instruments, resources, and degrees of success – ensures a high validity. One active shortcoming is that our sample includes no development assistance project; however, we have no reason to believe that the results cannot be transferred to such communications. Second, our approach dichotomises the involved parties into an 'external' project team and local stakeholders. While this approach has been crucial for focussing on the communicative process, it neglects the role of power relations within the project teams. These may, however, be able to provide explanations for some behaviours observed, such as the apparent asymmetries found in the sophistication of projects. In fact, observations within some case studies strongly suggest that diverging aims and power asymmetries within project teams may be as influential as the outsider-local gradient: who sets project parameters, who decides on budget allocation, who communicates, and who is interested in what?

Proceeding to policy recommendations, we especially hope that this article stimulates debate among financiers about the importance of high communication standards in respective projects. Especially in the Global North, adverse grant allocation and budgeting practices by national research agencies typically neglect (or even prohibit) financing anything other than supposed cutting-edge research. Even research carried out by or with researchers from the Global South is often considered not 'scientific' enough for the standards of funding agencies and scientific publication outlets from the Global North. Project activities that seemingly diverge from a conventional (or even colonialist) approach to research, such as genuine stakeholder involvement or elicitation, are usually not considered eligible expenses. Yet, as this article and the vast body of literature we cited have shown, raising the bar of communication standards when interacting with local communities is not only a matter of development and ethics, but it is a prerequisite for excellent science. This structural deficit in research governance can also not be simply absorbed by the development sector, as their goals may not necessarily align (or even intersect) with those of climate/conservation scientists. Currently, an increasing number of grants and tenders demand stakeholder interaction and interdisciplinarity on paper, but genuine efforts towards knowledge co-production and mechanism co-design are neither met with interest nor the necessary resources. Reconciling scientific and societal needs when doing research with developmental relevance may often be hampered by mismatches in funding design rather than project design (see also Schneidewind 2009).

Therefore, and in line with Hulme's (2018:335) demand for a reorientation of research agendas towards a deeper understanding of the barriers towards sustainable lifestyles and their overcoming, our recommendation to policymakers is clear. In fact, we advise financing bodies to specifically require advanced communication styles in future research and development and alter grants and budget practices accordingly. A genuine cross-fertilisation between qualitative social sciences/humanities and quantitative approaches need to become the *modus operandi* in development-oriented research. Indicators such as ours or postcolonial moments themselves should become project deliveries to which adequate resources and time are allocated. We also encourage all researchers and development practitioners to insist on good communication practices - perhaps even consider our indicators when preparing and implementing fieldwork.

Combating climate change and biodiversity loss may first require changing the way we - as scientists, development practitioners, and policymakers - talk about it.

## Appendix: Case study accounts

### A1 (Amazon rainforest, Brazil) - Communicating Climate Change: What's the forest worth?

From 2011 to 2016, the German-Brazilian research consortium *Carbiocial* investigated the interdependencies of land use and climate change using the case of the 4,476 km highway BR 163 crossing the Brazilian Cerrado and connecting this Brazilian hotspot of soybean and cattle production with the Amazon and its big river port Santarem. Universities from Germany, Austria and Brazil participated in this inter- and transdisciplinary endeavour. One example was the collaboration between the soil science project comparing soil carbon turnovers of the different land use formats (mainly forest, fields, and pasture) and the social scientists researching challenges and chances of social transformation for GHG-optimised land- and natural resource management strategies. Jointly, the two sub-projects entered in collaboration with the local indigenous organisation at one of the research hotspots in the Northern part of the highway. The collaboration aimed at researching soil carbon stocks in the indigenous territories, the last pristine forest areas in a region with fast-changing land-use patterns and growing cattle and soybean cultivation (Gerold et al., 2018). The research team consisted of several soil science researchers (PhDs, master students, and PostDocs), two social scientists, a local well builder, and several indigenous representatives. Jointly, they organised two expeditions to sample several smaller pits in the forest area in addition to a 10-meter deep hole to analyze nutrients and carbon stocks. Part of the collaboration with the indigenous representatives was a presentation and handover of the research results afterwards. On the presentation day, we met with around 20 indigenous leaders from the diverse subgroups of the indigenous people and several members of the local representative institute the indigenous people had set up.

After some discussions among the scientific team, we decided to picture carbon as energy, starting the interaction by asking people where to find energy in their surroundings and taking the example of eating food for illustrating the transformation of carbon into energy. We then argued that energy would constantly change forms to refer to the carbon cycle and developed the narrative that balance was an ideal state for a cyclic system to be maintained. The effect of humankind disturbing the natural cycle and pushing things out of balance was a common narrative among indigenous representations of the present-day reality (ISA 2016). This was confirmed when we asked if people perceived a disbalance in their environment, which was widely confirmed, and examples like “drought” and “fires” were given by the indigenous leaders. This topic has acquired a sad continuity in the global news about Amazonia. To the natural scientists, it was imperative to stress that imbalance was the effect to be expected, which can mean heavy rains and droughts.

To contextualise the scientific findings, we decided to introduce the debate on carbon emissions and carbon emission trade, respectively its tool REDD+ to explain the utility of the collected data for the indigenous leaders. As had become clear from preparatory conversations with their local institute and conversations with the local NGO organisations, this had by far not been the first discussion on REDD+. Rumours were growing fast about money to be made, information and contacts to people dealing with these issues were considered necessary since the United Nations

Conference on Sustainable Development (Rio+20) had taken place just in the previous year in Rio de Janeiro and brought global focus on the options for climate change mitigation in the Brazilian Amazon. Several Brazil-wide NGOs had previously given talks and workshops on REDD+ for the indigenous groups in and around the small Amazonian town. There was even an initiative to set up an indigenous program called REDDindígena, a program led by the Coordinator of Indigenous Organisations of the Amazon River Basin (COICA) to join payments for ecological services with participatory long term land management plans set up by the indigenous communities. This is only one example of the attempts of global forest dweller representations to take the debate on the use and value of their territories back into their hands.

One common critique of REDD+ mechanisms is the unfair negotiation resources between indigenous communities and international corporations acquiring certifications and the doorkeeper role that support organisations such as NGOs play in these negotiations. Therefore, a critical concern for us was to distance ourselves from the NGOs that were coming to the remote town over and over, setting up projects involving participation and planning while providing only little results. The related budgets and daily payments for participation in workshops were, of course, a coveted currency. In this heated field, we struggled to maintain a “neutral”, scientific identity by positioning ourselves as carriers of information and facts rather than opinions and plans.

We tried to explain the global REDD+ mechanism as a contract between who pays for the right to emit and somebody who concedes that right in exchange for monetary compensation. How much should be spent led to the question that seemed to be far more interesting than the theory: how much carbon was in the indigenous territory? We explained that the numbers presented were projections based on the samples, and also tried to explain how these results were reached (debating calculations via satellite images versus soil analysis), and even tried to make the argument that current calculations were considering way too short a layer of the soil - 50% of the soil carbon had been found in the layers below the 1m layer that is taken as the basis for the common carbon stock calculation schemes (Strey et al., 2017).

From a scientific point of view, these debates were interesting. However, for our audience, questions of how the carbon price was determined, who decides it, and whom to sell to naturally mattered much more. This hints at the often discussed problem that research interests do not always meet stakeholder needs – a challenging element of transdisciplinary projects (Schmidt et al., 2018). In the end, a ceremonial handover of the results finalised the meeting. Later on, a YouTube video was produced to keep information about the collaboration alive, but it has still very few clicks as of today. Enquiries during Q&A also showed the difficulties of linking the concrete with the abstract, for example there were questions of whether emission trade had anything to do with selling dead leaves. What we suppose can be learned from this example about the global politics of climate change, is how difficult a debate “on equal terms” about these questions actually is. On the one side, there is an information overkill, including much fake news on the potential and reality of REDD+ mechanisms. On the other hand, information is always filtered as per the interest of the informer, which makes communities in remote areas with little access even less prone or empowered to participate in the global debates on climate change and possible mitigation.

## **A2 (Colombia) - Co-producing and co-learning climate adaptation strategies in biodiversity conservation: lessons from Colombian protected areas**

How do you conserve a glacial mountain when the glaciers are no longer there? How do you protect the habitat of an endangered species when the rainforest it depends upon transforms into a drier woodland? Conservation has traditionally been concerned with preserving, maintaining and restoring biodiversity, ecosystem services, and special landscapes with scenic or cultural values for society. Climate change brings new and inevitable ecological transformations, where preserving, maintaining, and restoring ecosystems may no longer be possible. In a rapidly changing world, where biodiversity in protected areas, and social-ecological systems are under pressure, traditional approaches to conservation are fundamentally challenged. Managers not only need to learn new knowledge, but also new skills and ways of thinking as old certainties fall apart and new types of challenges emerge.

### **Context of communication**

The Future-proofing Conservation project, based in Colombia, developed processes that enabled protected area managers to rethink the nature of conservation and management strategies in the context of climate change. The project successfully brought together different actors to 'rethink' protected areas management and governance and to move away from conserving particular ecological attributes (e.g. species) towards conserving values and benefits generated by social-ecological systems managed through protected areas, while accommodating inevitable ecological changes.

This change sees climate adaptation focus more on how groups of actors –public, private, non-profit, community, business sectors – make decisions managing changes in the protected area and surrounding landscapes, rather than primarily on the biophysical aspects of climate change. This provides a better understanding of how decisions flow from on-site management actions (e.g. planning for declining water resources) to high-level objectives, such as maintaining a nationally representative system of protected areas.

This collaboration developed the 'future-proofing process' to help managers think differently about these complex challenges by considering future conservation goals and exploring ways to adapt protected area management.

### **Stakeholders involved in the communication process**

Future-proofing Conservation was a collaboration between academic partners (Australian National University, Commonwealth Scientific and Industrial Research Organisation), advocacy partners (World Wildlife Fund Colombia), and practitioner partners (Parques Nacionales Naturales Colombia), along with professional conservation advisers (Equilibrium Research) and a brokering organisation that sought to facilitate collaboration across sectors (The Luc Hoffmann Institute). The process was tested in two pilot sites, the Alto Fragua National Park in the Amazon Piedmont and the Otun Quimbaya Flora and Fauna Sanctuary, located in the Coffee Growing Region.

## **Challenges in communicating the concepts**

Adapting protected areas to climate change require changes in how we think about management. For the implementation team, the first challenge was translating academic language into something relatable to managers. This was increased by the need to translate between English – Spanish (Fig 1). The collaborative process focused on overcoming some barriers that prevent action in the context of managing protected areas under climate change:

1. The science and narratives supporting conservation goals in protected areas, tend to focus on maintaining ecological attributes and prevent change. The language and concepts of accommodating ecological change are unfamiliar, and often not well received
2. By definition, protected areas have a geographical restriction that limits discourse, governance, and action to certain boundaries
3. People think about climate change more as a technical problem, where scientific information is most relevant than a governance problem, where understanding how people make decisions that affect the future is critical
4. Climate projections are often used as a primary input in conservation adaptation planning. Such scenarios can be disempowering for managers and limit their capacity to identify adaptation options
5. This affects how people identify and use knowledge for making decisions and influence the rules for managing protected areas.

## **Overcoming the communication challenge**

The process was a multi-step, interactive, dialogue-based series of activities that encouraged conservation practitioners to anticipate ecosystem transformation, anticipate potential impacts on benefits and values, and explore alternative management approaches.

By drawing together consideration of what people value about the protected areas, knowledge about possible ecological transformations based on climate projections, and institutional management options, participants identified what can be done now to prepare for uncertain futures.

In both case studies, the process included five stages, with varying levels of stakeholder involvement:

Stage 1: draw together local experience, knowledge about, and perception of climate change and adaptation through workshops with protected area managers and practitioners to learn together, and start building a shared narrative;

Stage 2: identify benefits from protected areas through a workshop with representatives from the local community, local stakeholders and managers from the protected area;



Figure 2. Cartoons designed by artists during the Colombia case study

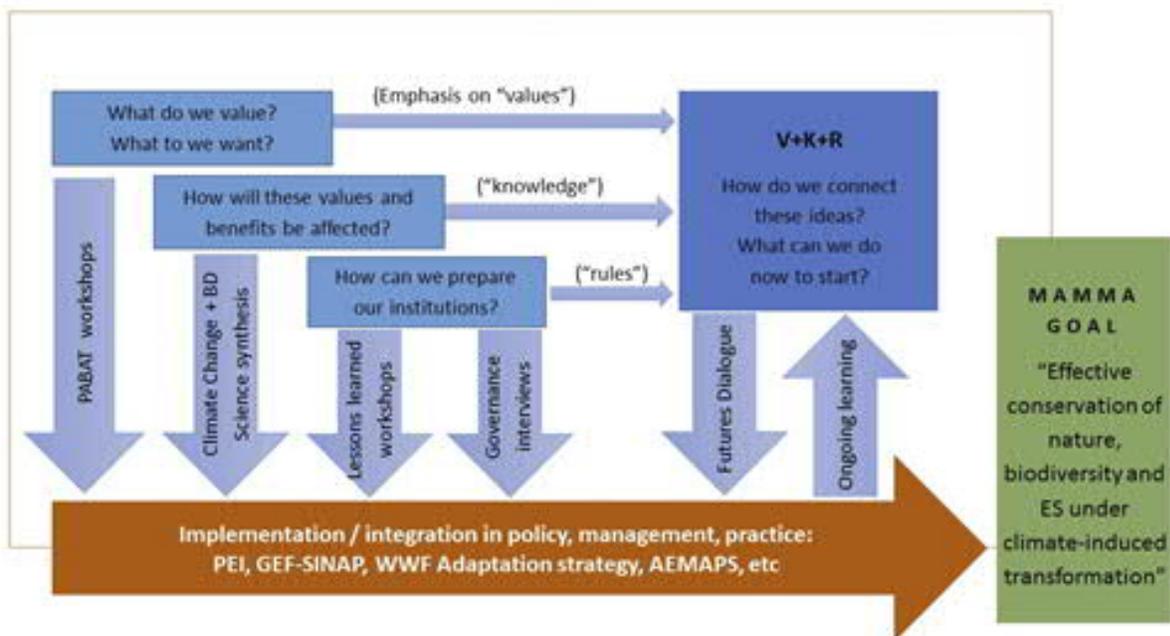


Figure 3. Conceptual framework used for the project in the Colombia case study. Source: van Kerkhoff et al. 2018

Stage 3: understand the decision making and governance context through in-depth interviews with managers and practitioners;

Stage 4: synthesise knowledge about potential ecological responses to climate change in the protected areas for academics, practitioners and managers;

Stage 5: a final stage called the ‘Futures Dialogue’, a workshop for exploration and reflection on ecological transformation, values, and management options, with managers, local communities’ representatives and practitioners.

The design and implementation of the workshops depended on the time, situation, and context. Simple diagrams illustrating values with photos and words or phrases helped (see Figure 4).



Figure 4. Illustration of the participants’ contributions and key findings in the Colombia case study

### A3 (Mousuni Island, India) - Communicating Climate change in the Indian Sundarbans

The Sundarbans, one of the largest mangrove forests in the world, lies on the delta formed by a confluence of 3 rivers flowing into the Bay of Bengal, spanning the neighbouring countries of India and Bangladesh. It was declared as a “World Heritage Site” by UNESCO in 1985. The Indian Sundarbans comprises 106 islands, of which 52 are inhabited.

#### Context of communication

Climatic events like cyclones and floods have adversely affected Sundarbans, causing increased food insecurity and loss of livelihoods for islanders (Masum 2012). Consistent sea level rise and river-bank erosion result in loss of land, driving inhabitants to out-migrate. Saline water inundations following storm surges in a cyclone, like the one caused by super-cyclone Amphan on 20th May 2020, have left thousands homeless, submerging villages for miles. While national and international stakeholders have been engaged in humanitarian relief work in post-disaster

situations, communicating climate change processes and increasing awareness about the need for protecting mangroves and biodiversity have been largely left to academics, NGOs, and community-based organisations.

During 2016 and 2017, as part of my Master thesis research, I conducted a primary survey on Mousuni Island, one of the 52 inhabited islands in Indian Sundarbans. The sample included 120 respondents, selected through multiple stages of sampling, and data was collected in various ways, including Focussed Group Discussions (FGDs), Key Informant Interviews, and Participatory Rural Appraisal (PRA) techniques. The primary objective of the research was to understand how water-related hazards like riverbank erosion and rising sea levels increase the vulnerability of the island dwellers and result in decreased resilience to future climatic events. The survey aimed at understanding the role that socio-economic characteristics of a community play in determining vulnerability to climate change and analyse the adequacy of different forms of institutional support available to the inhabitants.

### **Stakeholders involved in the Communication process**

The entire process of conducting interviews, collecting data, and disseminating information happened in three stages with three stakeholder groups successively.

- a) **Local NGOs:** The NGOs, which have been working in Sundarbans for a long time and have built trust with the local communities, were approached and informed about the project, since having their support is crucial to reach the villagers.
- b) **Local Government officials:** The Indian democracy works with a three-tier system, in which local governments are the lowest tier of governance, and any climate policy intervention would need their sanction and support.
- c) **Villagers:** Having the NGOs and local government members on board, the villagers were more open to conversing and attending seminars and workshops, in which information regarding climate change impacts and coping techniques were discussed.

The NGOs working in Mousuni are well informed about climate change and the resulting increase in sea levels, which cause a greater influx of saline water into the mangroves. This not only harms the mangroves but also decreases the productivity of the island soils. Regular sessions on salt-resistant farming practices and livelihood diversification are conducted by these NGOs, which have adequately informed the stakeholders about concepts on climate change and resilience, making it easier to de-construct and use climate-related terminologies during the research project.

### **Challenges in communicating about the concepts**

The project was purely academic and aimed at collecting evidence to inform future policy decision. Therefore, it was essential to emphasise to all stakeholders that there are no associated grants, benefits, or allowances to be gained on taking part in the discussions. This is especially important for conducting ethical research in vulnerable contexts.

Years of living in abject poverty and lack of institutional support in reaching sustainable solutions have made the islanders lose faith in the government. With limited agency and options available, some villagers have been felling trees to rebuild their own houses and embankments, causing a depletion of the mangrove cover. However, initiating discussions on these topics was challenging, since no one from the community wanted to take responsibility for such actions.

### **Challenge Resolution techniques and rationale**

Repeated discussions and assurance of no legal consequences helped identify the local lobbies involved in deforestation in the villages. Several awareness-raising sessions by using videos, documentaries, and pamphlets in local languages helped create an atmosphere of understanding the need to protect the Sundarbans mangrove forests, one of the richest biodiversity hotspots in the world. A very effective technique to raise this community consciousness was conducting interactive sessions using PRA techniques which involved two important exercises-

a) Using the ground as a canvas, the villagers were asked to use locally available materials, like sticks, stones, leaves to denote different resources that the island is endowed with and then cross out the different resources now lost due to cyclones or floods.

b) Similarly, the villagers were also asked to create a timeline of the different climatic events that have affected the island over the last 70 years. Mapping of different events and associated destruction helped in clearly visualizing how depletion of the mangroves directly impacted the increased exposure of island inhabitants.

Results from both the exercises were then transferred on paper and shown to everyone in the community to raise awareness about the importance of forests, consequences of deforestation and its relation to increasing climate extremes, and possible solutions and options.

All the materials used for the exercises, including videos, questionnaires and resource materials, were selected to be location sensitive and relevant. While discussing concepts regarding the linkages between biodiversity loss (depletion of the mangrove cover) and increased intensity of climatic hazards, taking examples of individuals living within those communities and involving them in the exercises helped to establish trust, communicate openly and identify the actual challenges with which local policy implementation is faced.

The project recognised that local communities are aware and protective of their surroundings; however, locals may have to use natural resources to save themselves when it comes to survival. Thus, maladaptation practices often result from the absence of agency and options. A key takeaway from the project was the understanding that local community knowledge needs to be better documented and well-represented during broad climate change policy frameworks. This will enable better implementation of long-term resilience policies globally, with the local communities feeling more involved and accountable.

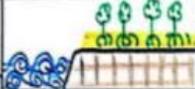
BALIARA VILLAGE, MOUSUNI ISLAND 14/12/16		
YEAR	PICTURE	DESCRIPTION
1942		Bengali Year 1349. Most destructive flood affecting the Mousuni Island till now. Every house washed away and all farmland destroyed.
1999		Above the already created cemented bund or embankment, a new raised embankment created with stone chips and sand, in order to protect against erosion.
2006		River bank erosion happening continuously, banks break and fall, major embankment breach, massive flooding.
2007		NABARD takes up work of building embankment in South 24 Parganas, including Sunderbans, but in place of 1200m, only 400m built.
2008		Embankment only partially built, repeated flooding, parts of the embankment collapses, some parts left.
2009		Severe cyclonic storm to hit Sunderbans causing severe damage. Mousuni was one of the worst hit islands, with many parts submerged and hundreds homeless in Baliara.
2013		Post 2009 hit, agriculture becomes difficult to be practiced. Major out migration of families happened during this time.
2015		Government schemes like 100 days of work, MNRGA, 'shram daan' etc introduced to stop out migration.

Figure 5. Timeline chart made by the villagers of Baliara in the Indian case study

#### A4 (Shyamnagar Upazila, Bangladesh) - Communicating grassroots stakeholders: Climate change and biodiversity crisis in coastal Bangladesh

##### Context of communication

Bangladesh is a leading country with millions of people with vulnerable livelihoods dependent on aquatic systems that are impacted by climate and anthropogenic change and where fishing and aquaculture have evolved rapidly in the last decades with significant consequences for sustainability (Hossain, 2010; Faruque et al., 2017). The country's coast is vulnerable to a range of climate change impacts, from extreme events like cyclones to slow-onset processes like sea-level rise (Hossain et al., 2012). It was hit by a number of high impact cyclones, causing extensive damage to life and property over the years. Events and processes like cyclone, flooding, riverbank erosion, sea-level rise and salinity intrusion in the coast of the country have long been affecting the coastal margin by altering erosion rates, causing saline waters to intrude further inland, shrinking protective barriers and increasing flooding by cyclone and storm surges (Hossain and Hasan, 2017). In addition, directly human-induced impacts from aquaculture, chemical pollution, overfishing, and destructive fishing adversely impact fish biodiversity and catches and causing high fish seed mortality.

Under this study, we explored the recent trends in aquatic ecosystems of the coast of Bangladesh by looking at its aquatic diversity, aquaculture practices and productivity, and a number of associated livelihood changes. We used FGDs and household surveys in the Shyamnagar Upazila (sub-district) under Satkhira district, southwest coast of Bangladesh. The investigation covered the period of 2002–2012. It aimed at identifying the community perceptions on the changes in biodiversity in the aquatic production systems, their productivity and livelihood dependence, the main perceived impacts from climate and human activities, and the adaptation responses from the aquatic system livelihoods.

### **Stakeholders involved**

The study included stakeholders emphasising and prioritising the interest of the community. It encompassed communications with *gher* (prawn/shrimp) farmers/labours, post-larvae (PL) collectors, crab fatteners and riverine fishers, fish traders, and earth (in *gher*) workers alongside people whose livelihoods do not directly dependent on aquatic systems but on other pertinent sectors. The data and information were complemented with interviews with four key informants - a high school teacher, a female NGO worker, an Upazila fisheries officer and a Union Parishad (UP) member.

Through the authors' experience and consultation with researchers, a reconnaissance survey was made to select the study area, study participants, and the key informants and build rapport with the study participants. The study area we selected is a disaster-prone area. Some projects and programmes run by governmental organisations and NGOs have been ongoing mainly using a top-down approach and a few cases involving grass-root level stakeholders at different degrees. Nonetheless, the community was familiar with the terms 'climate change', 'livelihood', 'adaptability' despite a somewhat fuzzy understanding and indulgence. The terms 'biodiversity', 'loss and value of biodiversity', and 'conservation' were unfamiliar concepts for the stakeholders.

### **Challenges faced**

Even after all the preparatory works, the facilitators had difficulties making the FGD participants understand the concepts of biodiversity, value of biodiversity, the loss of biodiversity, effects of loss of biodiversity on livelihood, and the major causes of the loss of biodiversity. The participants also asked the data collectors/facilitators four major questions – 1. Why are you collecting these data/information, 2. Are you planning a project/programme, 3. Do you have any plan to slow down or stop the biodiversity loss in our area, and 4. Do you have any plans to improve the socioeconomic status of the biodiversity dependent community.

### **Addressing the challenges**

At the beginning of every FGD session, an interactive half-hour session was arranged to make the biodiversity concept familiar to the participant. The facilitators strategically started this session with a very familiar notion, using local dialect and on their very own ecosystems and flora and fauna of past and present. It did not take long for the participants to catch up, and, within ten

minutes, they stepped on familiar territory. Then, all participants became very interactive with much information on the biodiversity issues to share with the facilitators.

We used the simple way to deconstruct science: aquatic fauna. We asked the participants what they had in the past, what they have now, what they lost over the year, how this happened, and what they considered to be the causes. In the beginning, we took an interactive storytelling approach using the local dialect and examples from the surrounding ecosystems. At every stage of that story, we asked the participants for their ideas and similar examples, before engaging them in a deeper dialogue. Eventually, the participants grasped the concepts of biodiversity and completed their story – based on their own scenarios.

During the FGDs, HH surveys, and meetings, the facilitators ensured the participants that the study was not a development project but a research project of academic nature without an (non-)monetary benefits for the participants involved.

### **Take-away-messages**

There is a significant gap between the scientific understanding of climate change and practical issues for the disaster torn, poor, and marginalised coastal community of Bangladesh. This gap can only be bridged through a thorough understanding of the community perspective and by unearthing their knowledge-base, i.e. their way of problem identification and their thought process regarding the possible adaptive measures – using their language. This approach can be effectively and practically used in other similar locations where communities are affected by climate change issues and looking for a sustainable adaptive strategy.

## **A5 (Aswan, Egypt) - The Aswan DESIRE Workshop on socio-economic impacts of RES in MENA countries**

### **Background of case study**

Countries of the Middle East and North Africa (MENA) are experiencing political, social and economic changes that are impacting the future design of domestic energy systems. With its sizable renewable resource potentials and the global trend toward decarbonisation, the region is gradually pivoting towards a post-fossil fuel economy. This transformation process is associated with various socio-economic opportunities and challenges. Against this background, the Erasmus Plus-funded project on the 'Development of higher education teaching modules on the socio-economic impacts of the renewable energy implementation' (DESIRE) was launched in 2015 with ten different academic institutions from Europe and MENA countries (Figure 6).

The project aims to create and implement teaching for MENA universities and support young professionals in evaluating the deployment of renewable energies (RES) and energy efficiency measures in the context of socio-economic impacts. The project incorporated local stakeholder workshops with representatives from regional authorities, industries and academia to promote project outcomes and engage stakeholders in discourse about capacity deficits. The following summarises communication-related challenges that emerged during the stakeholder workshop organised in Aswan.

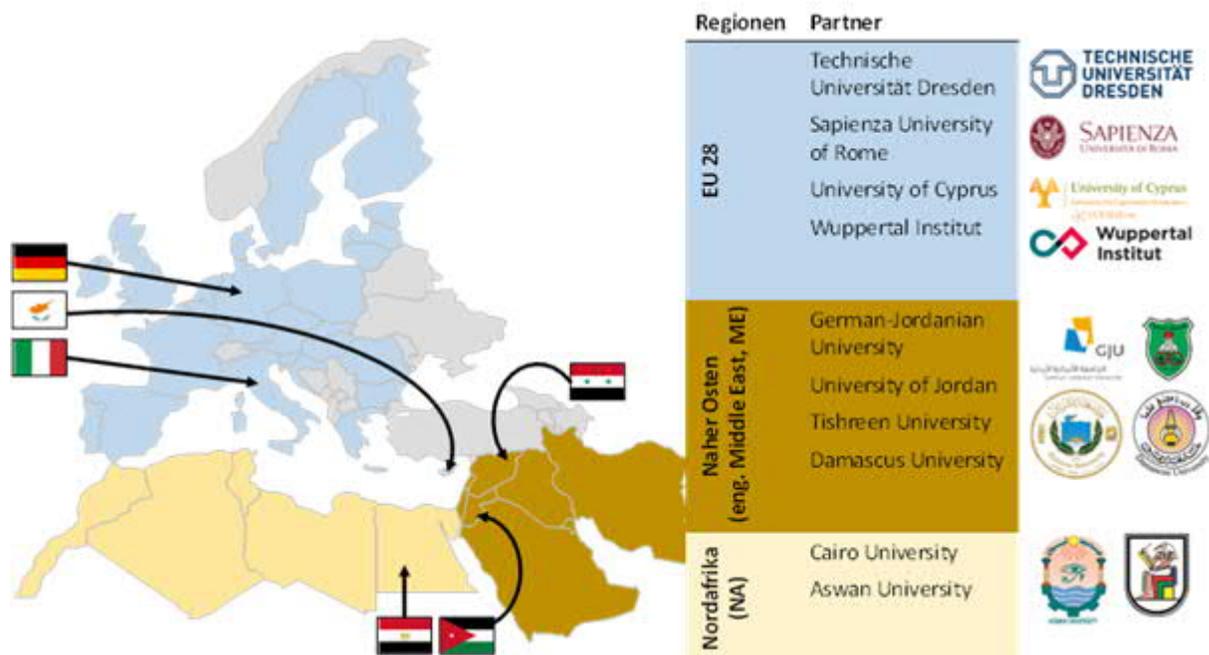


Figure 6: Overview of DESIRE project partners as part of the Egyptian case study

### Stakeholders involved in the Aswan dissemination workshop

Public participation in sustainability research is important as a means of engaging stakeholders and facilitating solutions to societal challenges associated with accepting new modes of sustainable management. Dissemination workshops present a common form of such engagement. The Aswan dissemination workshop was held in February 2017 (DESIRE, 2017). About 60 representatives from civil society organisations, local leaders, journalists and business owners participated in the workshop. The conference took place in the Helnan Hotel in Aswan. The agenda included talks on renewable energy sources (RES) and their socio-economic impact, e.g., health and job creation, in the morning session and a discussion on overcoming challenges associated with their introduction with all participants during the afternoon session. The workshop was well received at the local level, and the local news station reported on the workshop.

During the workshop, communication-related challenges of an organisational, cultural and conceptual nature were encountered.

### Organisational challenges in planning the workshop

The scheduling of the dissemination workshop was decided upon by the DESIRE project team at their semi-annual meeting in the summer of 2016. The workshop was led by the Egyptian project partners. Due to the physical distance between partners, on-site support could not be provided in the preparatory stage. This hindered the European partners from assuming more active involvement in the event. For example, the workshop was held exclusively in Arabic, which posed a language barrier for the European partners. An active discussion among Arabic speaking participants took place, which was well-received by those attending. A feedback survey indicated

that more than 70% of attendees evaluated the workshop as “very good” and “good”. However, more extensive coordination amongst the partners in the planning process would have been helpful in facilitating a more inclusive event that exploited the experience and expertise of all partners.

### **Cultural challenges in the execution of the workshop**

The workshop served to make the public aware of the project objectives while also being used to facilitate input for the project, namely, the socio-economic benefits and associated challenges of distributed RES installations in local communities. Regarding the latter, the frontal nature of the workshop and lack of interaction, e.g., discussions in small groups to pool a diverse set of experiences and input, limited the effectiveness of this portion of the event. While assumed to be quite customary for the region, this more managerial format, in which most participants absorbed the information in a passive manner, hindered effective communication and exchange among the participants. This was partially caused by different perceptions regarding the workshop’s objective amongst the project partners. The local partners perceived the workshop as an opportunity to highlight the project outputs, while the European partners were more interested in utilising the workshop to advance project goals. Eventually, the expectations of the workshop should have been addressed more explicitly beforehand.

### **Conceptual challenges in the exploitation of the workshop**

As the socio-economic impacts of RES constituted the workshop's main focus, a lack of a common conceptual understanding amongst participants limited its effective exploitation. Many participants from the MENA region had a strong technical background. A narrow perspective limited to the technical deployment of RES that does not incorporate a shared interdisciplinary language hinders a contextualised discussion of socio-economic opportunities and challenges. This challenge is linked to the strong engineering focus in higher education systems in the field of RES in the MENA region. It would have been valuable to selectively invite a more diverse set of stakeholders to ensure a more comprehensive discussion of the project's interdisciplinary character.

The set of communication challenges faced in the dissemination workshop in Aswan was diverse. The experience gained points to the need for awareness about these potential challenges, especially in an intercultural context, and making a concerted effort to address them explicitly at the outset of the project.

## **A6 (Lake Manyara Basin, Tanzania) - Ecosystem Services as a rallying concept in multi-stakeholder workshops on biodiversity management and conservation around Lake Manyara, Tanzania**

### **Where?**

Lake Manyara is a saline lake in Northern Tanzania. It is the centrepiece of a national park teeming with iconic wildlife and a UNESCO Biosphere Reserve. The national park and surrounding areas provide much-needed revenues to the local economy through wildlife-viewing tourism, revenue-sharing schemes organised by the park authorities, and co-management ranches. Despite these positive examples, cattle of the Maasai pastoralists competes with wildlife and creates overgrazing and erosion. Further, irrigation agriculture depletes the scarce freshwater. Erosion, combined with heavy storm surges, provokes catastrophic mud and rockslides, creating sedimentation of the lake, while prolonged periods of drought threaten the whole basin with water scarcity. This precarious situation is exacerbated by a galloping demography, climate change, the limited carrying capacity of this semi-arid region, and complex governance. The multitude and diversity of stakeholders depending on ecosystem services provided by the biodiversity and aquatic systems of the Manyara Basin hold a variety of interests and opinions. Consensus on management decisions is uncertain.

### **Context of communication**

We organised two participative workshops to achieve several outcomes: increased understanding of conservation policy and practice, capacity-building of stakeholders, co-creation of inputs for a Decision Support System, and identification of research gaps.

### **Stakeholders in the communication process**

A range of judgement elicitation methods were used in participatory workshops with representatives from authorities, NGOs, pastoralists, smallholder farmers and scientists (details in Janssens de Bisthoven et al., 2020). This “evidence-informed” approach inspired by Jahn et al. (2012) is based on drawing information from literature on the one hand and by stakeholder knowledge about ecosystem services (ES) on the other hand (focus groups and interviews). It aims at integrating the best available and socially robust evidence into decision-making. We used facilitated brainstorming within the focus groups by presenting own work as an ice breaker and introduction, a collective stakeholder analysis (interest-influence matrix), problem/solution trees, drawings of community-specific maps of the region (Figure 7, Table 3), and prioritisation of ES. The flows of prioritised ecosystem services (Figure 8) were then further documented, in different groups, according to their background. Climate change and erosion control were addressed by authorities and scientists, food from agriculture was documented by farmers, and water by pastoralists.



Figure 7. Examples of drawings from a community mapping exercise; left by representatives of the Maasai community (pastoralists), middle detail of the legend of the pastoralists' map, and right by representatives of smallholder farmers, illustrating very different perceptions of the same landscape as part of the Tanzanian case study (after Janssens de Bisthoven et al., 2020).

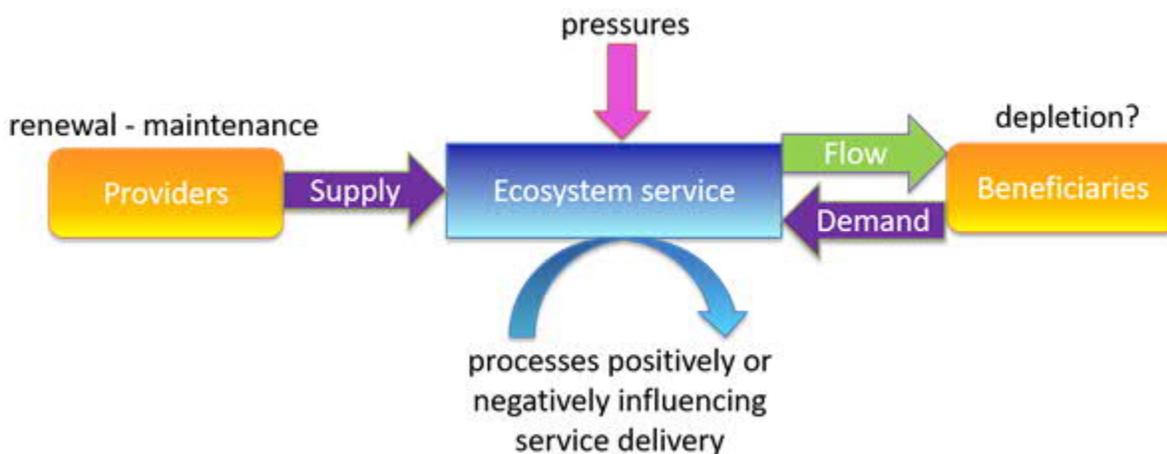


Figure 8. Scheme for focus groups to understand ecosystem services dynamics as part of the Tanzanian case study (after Janssens de Bisthoven et al., 2020)

As an illustration, we present in Table 1 the main differences between maps drawn by respectively the farmers and the pastoralists. This 'community mapping' is an excellent method to highlight different perceptions of the same landscape from different stakeholders in a participatory way. This can be important to understand the respective opinions and positions related to ecosystem services. Hence, formulating management recommendations for decision support, which are to a certain extent inclusive of the 'world views' of different land users, will contribute to reconcile or at least mitigate conflictual issues.

Moreover, collective field visits to projects facilitated by NGOs illustrated the challenges related to land use and natural resource requirements of farmers and pastoralists.

**Table 3. Summary of main differences in the community maps drawn by farmers and pastoralists in the Manyara as part of the Tanzanian case study**

Feature	Pastoralists	Farmers
Format	Landscape	Portrait
Point of reference	Eastern shore of LM	Road (left and right of the road)
First 5 elements mentioned during oral presentation of the map	<ol style="list-style-type: none"> <li>1. Eastern shore of LM is drawn on top of the map (only map drawn in landscape format)</li> <li>2. Lake Manyara</li> <li>3. East of LM: 3 coastal villages: Oldukai, Losilwa, Esilalei; borders between those villages are indicated; each village has its own access to LM</li> <li>4. In between, also on Eastern shore: natural vegetation from which people gather medicinal plants at a small scale</li> <li>5. In between, also on Eastern shore: fishing camps – use of dugout canoes</li> </ol>	<ol style="list-style-type: none"> <li>1. Main road Karatu-Arusha</li> <li>2. Rift Valley</li> <li>3. Lake Manyara</li> <li>4. Small plots for rice, between LM and the main road. In between: agriculture-water conflicts because the lake is depleting</li> <li>5. South of LM: grazing areas, bomas (a village called Esilalei) Crop fields are indicated larger than in reality. Big plantations are however not mentioned.</li> </ol>
Proportion of lake within map (estimation)	50%	8%
Elements only mentioned by one group	Medicinal plants, boreholes, village boundaries, better quality of grass at lakeside, livestock movements	Bananas, maize, rice
Conflict areas	<ul style="list-style-type: none"> <li>· Erosion at the sides of the lake, close to the shore of the lake, not at the grazing site. A dumping site next the lake (in the North).</li> </ul>	<ul style="list-style-type: none"> <li>· Conflict between banana farms and rice farms.</li> <li>· Under LM: grazing areas and bomas.</li> <li>· On the other side of the road: farming also (maize...).</li> <li>· Water use conflicts.</li> </ul>
Missing elements	Agriculture	No legend for grazing area
LM sub-basin highlights	Highlighting the Eastern grassland shores	Highlighting the road

### Challenges in communicating

Biodiversity-related challenges are often presented as international and national targets and the indicators that go with them. This highly technical and standardised approach proposed by, e.g., the Convention on Biological Diversity (CBD) or the Biodiversity Indicators Partnership (BIP, 2011) often does not match the limited awareness of these concepts among stakeholders involved in participatory workshops. Here we deconstructed biodiversity into ecosystem services (ES) as one main 'rallying concept': ES for a given protected area and its buffer zone, their perceived and observed trends, stakeholders and processes being affected by or affecting their delivery and value (Figure 2). ES were approached through the benefits of understandable concepts such as land fertility, access to water or erosion control. Regulating ES such as water balance regulation, climate mitigation and air purification needed more explanation during the exercises. It is essential to find local examples that are close to participants' everyday life. Besides the terminologies used, the communication process during the workshop may impact the comprehension of concepts and the willingness to participate. Small working groups

communicating their results to the plenary were more efficient than direct communication in plenary where some people would not dare to talk or ask questions.

Moreover, it was important to have a simultaneous translation from English to Kiswahili as well as a local partner guiding the different group exercises, e.g. explaining the different ecosystem services and making sure the group exercises were well-understood. Generally, our experience shows that mediation, moderation and facilitation of workshops in partner countries is often better understood by local communities when done by locally respected stakeholders, such as local civil society or a local expert, civil servant or academic. We identified hick-ups with the communication towards local stakeholders during such workshops: expert jargon ill-adapted to the public, ill-defined target audiences that vary unpredictably between workshops, overly complex social-ecological systems (SES) to tackle in a few workshops, or too high ambitions for 'quick solutions' and overly high expectations ("we expect our livelihoods to be better after this workshop", see video above).

### **The next step: translating to decision support and policy**

In the Manyara case, the focus on ES renders the language tangible and applicable for decision-making across governance levels, geographical and disciplinary boundaries. We usually co-produce policy briefs (PB) as the first step to policy outreach based on such participatory workshops (still to be done in Manyara). Cross-sectoral co-creation of knowledge, translated into a PB, incorporates local relevance and ownership to a higher decision level.

### **Take-aways**

We plead for a 'package' of methods to customise communication amongst stakeholders of complex SES (e.g. stakeholder analysis, problem tree, community mapping, focus group etc...). A rallying concept like ES is key to mobilise stakeholders from various cultural and sectoral backgrounds in a constructive dialogue around biodiversity goals. More attention for biodiversity stakeholders will generate better-informed policies in which communities are visibly recognised and involved. Co-created PBs are, in that respect, promising tools. Multi-stakeholder participative workshops are also conducive for effectively translating the SDGs and (post-)Aichi CBD targets to local communities and conservation stakeholders.

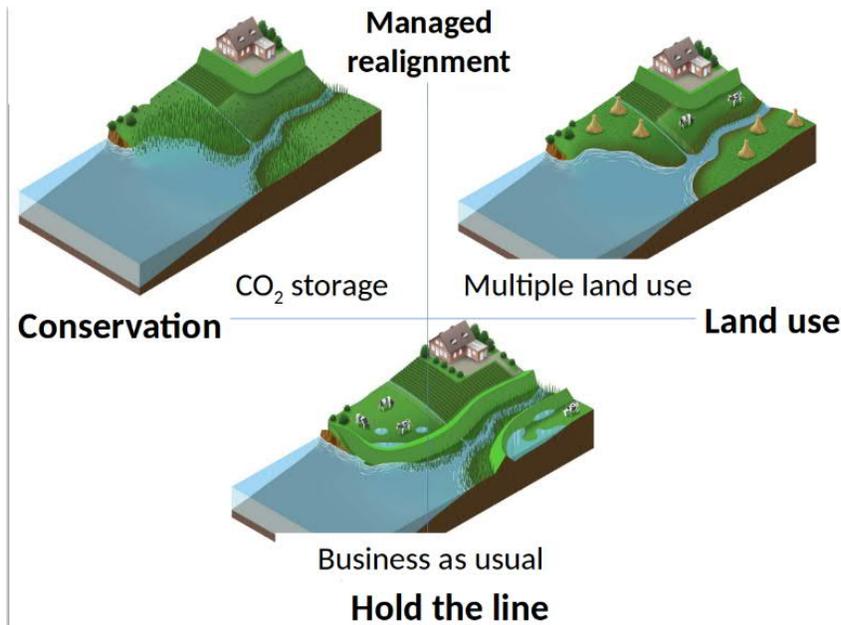
### **A7 (Baltic Sea, Germany) - Dissidence and sabotage to redress scientific bias in communicating desirable coastal land management futures**

#### **Context**

The COMTESS project (funded by the German Federal Ministry for Education and Research 2011-2015) modelled coastal land adaptation strategies on the German coast in the face of climate change, focussing on Managed Realignment (MR) as an approach to promote more resilient coasts compared to classical hard defence. MR restores natural coastal dynamics and buffers via the controlled removal of coastal dikes or their relocation inland.

The State of Mecklenburg–Western Pomerania is responsible for maintaining and upgrading first order dikes (that protect settlements). However, it is not legally obliged to maintain second-order dikes (that protect agricultural areas). MR on coastal agricultural land is per law possible but highly controversial at a societal level because it implies yielding land and control to the sea.

### Stakeholders involved in the Communication process



**Figure 9. The three science-based COMTESS scenarios as part of the German case study**

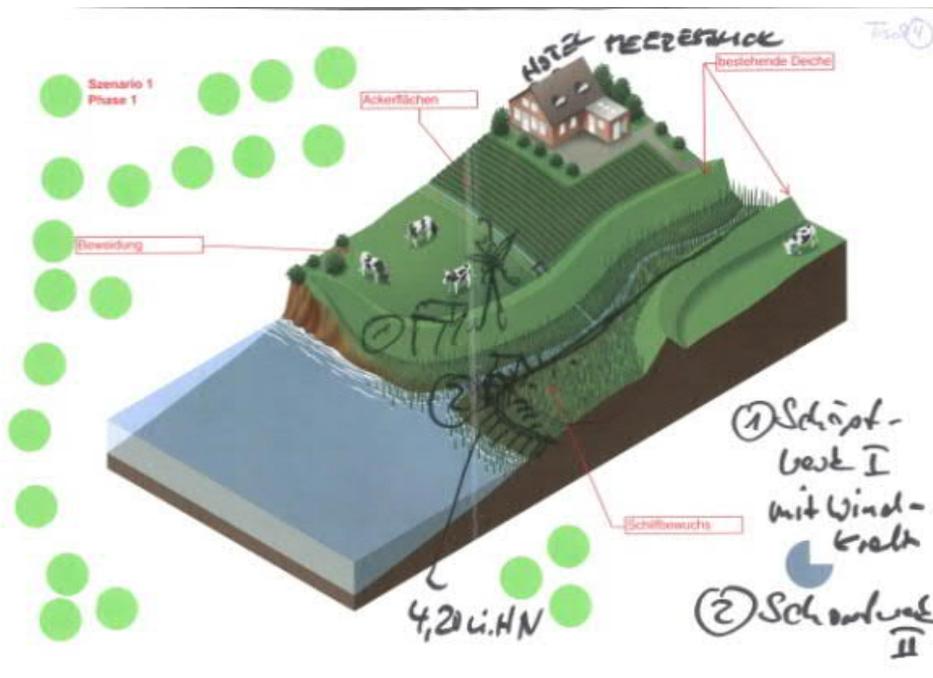
The modelling exercise included a participatory component in a 4-steps approach:

1. Three science-based land-use scenarios were produced: i.e. two based on MR: a) In “CO<sub>2</sub> Storage”, coastal land use is discontinued, and wetlands are restored, and b) “Land Use Mosaic” promotes ecological rich land uses that cope with temporary flooding, to be contrasted with c) a control “Hold the Line” Business-as-usual scenario, where coastal dikes are upgraded and maintained.
2. The evaluation exercise was designed in a top-down manner. Selected experts were invited to discuss the congruence and plausibility of the three COMTESS scenarios and suggest alternatives for a fourth, “expert-based” scenario. This round of consultation involved semi-structured interviews with experts from different perspectives on coastal defence, land planning policy, natural resource management, flood hazard rescue, conservation, agriculture, and tourism.
3. The scientific team analysed the interviews searching for common trends that departed from the COMTESS scenarios to produce a fourth alternative “stakeholder-based” scenario.
4. The four scenarios were evaluated by a bigger group of experts and members of the public during a world café.

## Challenges in negotiating how to communicate on / evaluate coastal futures

*Climate change and its impacts were communicated as non-questionable*

Effectively, no deconstruction of the concepts “climate change” or “biodiversity” was performed. The term “managed realignment” was used carefully or avoided, as the notion of removing dikes generally raises negative associations. The term “land management” was preferred to shift the focus away from coastal defence.



**Figure 10.** Dissident participants turn the given rules of evaluation around as part of the German case study

*A participatory exercise fully framed and controlled by the scientific team*

The project embedded little flexibility to incorporate stakeholders' preferences.

- The scientists worked with narrow, pre-defined and non-negotiable assumptions related to coastal adaptation: i.e. adaptation is needed and should involve MR. The ‘Hard Defence’ scenario was only envisaged as a control scenario to assess the gains and losses of the “real” options based on MR.
- Experts could suggest alternatives but could not create their own scenario, as the scientific team had selected the most “promising” expert contributions and collated them into a “stakeholder-based” scenario.
- At the world café, participants were to: 1) comment on visualisations of the four land-use scenarios and 2) mark the desirable outcomes (with green dots) or those to be avoided (with red dots). Participants were given an unequal number of green and red dots (3:1), the intent

being to focus negative responses on one scenario (rather than all) to understand the stakeholders' argumentation behind the rejection better.

### **Bottom-up response**

Some World Café participants openly questioned the rationale of the project and evaluation exercise:

- The scenarios focused on specific aspects of a complex situation, which diminished their relevance
- While a clear scientific prognosis for future impacts was requested, the future impacts visualised in the scenarios were questioned
- Visualisations were abstract, difficult to understand intuitively, to differentiate or to relate to
- The description of the scenarios steered participant's opinion and, thus, evaluation
- The evaluation method steered responses towards an apparent acceptance of MR
- Group dynamics could influence the evaluation in either way

Critical participants reclaimed some control over the process by:

- questioning the basic assumption on climate change impacts and the desirability of MR
- producing their own future: e.g. one where the highest standards in hard coastal defence would allow avoiding any climate change impacts completely
- producing their own visualisation (e.g. by adding/removing elements)
- combining and distributing their red dots to dismiss all scenarios
- not allocating any green dots on the proposed alternatives to visualise their refusal of these options

By "sabotaging" the prescriptive evaluation process, critical participants voiced their disagreement with the future options proposed by the project and made room for their own. While the project explicitly aimed at a participatory evaluation, it implicitly mainstreamed "Managed Realignment." This inherent contradiction is common in top-down, nature-science dominated modelling projects, where scientists feel "forced" into a co-design approach (e.g. by funding requirements). Collaborating social scientists often find themselves in an impossible conundrum: they must deliver a participation process when effectively they are expected to manufacture "societal" legitimation. Fortunately, in our case, "dissident" participants refused to endorse the project's implicit strategy.

This case study provides valuable lessons towards true transdisciplinary modelling. Projects should:

- recognise and acknowledge perception, preference and rationalisation gaps between science, policy and society,
- accept the value of and accommodate departures from science-based assumptions,
- yield control in the research process to enable true exchange and co-learning.

### **A8 (Isles of Scilly, United Kingdom) - Communicating climate change: Fieldwork experiences from the Isles of Scilly**

#### **Context of communication**

The project on social capital, resilience, and adaptation to climate change on the Isles of Scilly took place between 2013 and 2016 (Petzold, 2016; 2017). The project's objective was to analyse the role of social capital and community resilience in the context of climate change and was carried out by one PhD researcher from the University of Hamburg. On the Isles of Scilly, climate change manifests itself mainly through storm surges and sea-level rise, associated with coastal erosion, flooding, damage of coastal infrastructure, and disruption of transport. Due to the relative isolation and peripheral setting of the five islands that constitute the Isles of Scilly at 45km off the southwest coast of the United Kingdom, I was interested primarily in how self-organised community action can help to deal with the challenges posed by climate change. After a first preparatory field visit including a couple of scoping interviews and field observations in December 2013, the first full fieldwork phase of my project (February/March 2014) took place when the strongest storms in recent decades hit the islands, followed by a second fieldwork phase in July 2014 and wrap-up/discussion phase in September 2014.

My research consisted of a mixed-methods approach. The quantitative part included a survey entitled 'Communities and the sea'. Besides a section on indicators of social capital, the survey included a section with 11 eleven questions about people's general perception of climatic change, as well as specific experiences of coastal risks, coastal management and participation in coastal protection. The qualitative part of the research involved participant observation, expert and stakeholder interviews. In addition, media analysis was undertaken by systematically searching local magazines and websites.

#### **Stakeholders involved in the communication process**

The different stakeholders' understandings and perceptions of climate change, its impacts on the community, and potential adaptation measures were central concerns of the project. Stakeholders in the study included, amongst others, the local population, media, local council, non-governmental organisations, and the landholder.

Climate change is an issue of which the local stakeholders were very aware. Due to their low-lying topography, the media has been dubbing the islands the 'Maldives of the Atlantic', and the

local council employed a 'climate change officer' at the time of research. A local NGO was raising awareness about climate change concerns within the population and the local council. The local administration considered plans to develop wave energy instead of relying on a coal-fired power plant. Many islanders were aware that the archipelago was one island once and that incremental sea-level changes over the past millennia created the archipelago's today's shape. Notably, the publication 'Exploration of a drowned landscape' (Thomas, 1985) made this fact commonly known. Also, indicators of submergence, such as coastal archaeological findings, submerged fields and artefacts, reveal the long history of sea-level rise. Therefore, exposure to climate-related hazards, such as storm surges and sea-level rise, make up part of the islands' identity.

### **Challenges in communicating about the concepts**

The coincidental timing of my research during the severe storm events helped facilitate dialogue about climate change with locals. Building on these hazards as a proxy for climate change was both reasonable and unavoidable. However, the general risk perception might have been overly shaped and potentially exaggerated due to those recent experiences.

A certain scepticism towards external 'experts' (e.g., from the UK Environment Agency) was often raised during interviews. While I did not perceive that people were sceptical towards my research, this attitude may have influenced how people talked to me and what they revealed to me about their risk perception and community life.

The diverse group of stakeholders involved different experiences and conflicting interests concerning the community and the environment and its stewardship. For example, the conservation and heritage aspect, involving minimal interference in the landscape, was pushed forward, especially by landholders and non-governmental organisations. On the other hand, residents and businesses were concerned with employment, tourism, habitability, and coastal protection on the islands.

### **Challenge resolution techniques and rationale**

An essential element to overcome a biased perspective due to seasonal weather conditions was to spread the fieldwork over various seasons (i.e., autumn, winter, summer) when partly different people live on the islands and weather conditions are different.

I approached the local people through their main local communication channels early in the research design. To overcome the scepticism towards me as an external researcher, I announced my research project via the local Radio Scilly, the main news website ScillyToday, and talked about my activities in a follow-up interview with the radio station. Therefore, when I started my research activities, many islanders were already aware of my intentions and very open to contribute their perspectives.

In order to gain local people's trust and acknowledge their perception of climate concerns as a 'counter-narrative' to the influential voices by council, landholder, and NGOs, participant observation, personal distribution of the questionnaires, and 'walking interviews' were essential –

that is, letting people show me their sites of interest concerning potential climate change hazards, on their own terms.

Generally, explicit reference to climate change was only mentioned in expert interviews and interviews with stakeholders directly involved in adaptation planning. With other stakeholders and laypeople, climate change was deconstructed in terms of climate-related hazards and impacts, such as storm surges, shoreline change, erosion, and flooding.

Finally, a report back of the research results and my interpretation of them to the community served as a tool to critically reflect on my findings and involve different stakeholders again.

## **Conclusions**

In sum, three elements were crucial for communication during the research project:

- 1) A critical understanding of local awareness of and experiences with climate concerns and narratives about the local environment (e.g., sea-level rise) was key for deconstructing climate change and developing my research tools.
- 2) The combination of including different voices and over different seasons was a critical element to reduce a biased representation of climate risk – both concerning the influence of dominant stakeholders and seasonal variability.
- 3) Being transparent about the research approach, its aims and results by using the most common local communication channels greatly increased local trust and participation.
- 4) Participant observation and open-minded informal exchange with local community members allowed for building trust, an in-depth understanding of the diversity of local concerns (also apart from climate change) and the representation of otherwise marginalised voices.

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